Boeing saw significant improvement in software delivery practices with OpenText **DevOps Solutions**

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CUSTOMER PROFILE

******** > 5000

Industrials

US

INTRODUCTION

This Customer Spotlight is a synopsis of how Boeing used OpenText to benefit their business. The feedback included was collected and verified in a December 2024 survey of OpenText customers conducted by UserEvidence, an independent research firm.

KEY STAT

I trust OpenText DevOps solutions that I have been using since QTP 6.5



Julie Wang Performance Test Engineer

"I am in the performance test area using OpenText™ Performance Engineering (LoadRunner), but I sometimes use OpenText™ Functional Testing (UFTOne) for some functional checks and to capture my test data from the application. The great thing about the new OpenText Functional Testing tool is that it can be used with Performance Engineering (LoadRunner) at the same time on the same machine now."



Julie Wang Performance Test Engineer Boeing

SCENARIO

Which of the following software development and delivery process challenges do you address using OpenText ALM Octane or ValueEdge (referred to as OpenText DevOps solutions in the survey)? Please select all that apply.

- Inability to align to strategic business objectives
- Lack of visibility into the end-to-end software delivery process
- Inability to align to strategic business objectives
- Lack of visibility into the end-to-end software delivery process
- Quality issues and defects

Are you using OpenText DevOps solutions for any of the following use cases? Please select all that apply.

- Continuous integration and continuous delivery
- Performance and functional testing
- Software development and delivery
- Performance and functional testing
- Continuous quality management

What are some of the reasons you chose OpenText DevOps solutions over other similar DevOps/SDLC platform solutions in the market? Please select all that apply.

- Strong focus on collaboration
- Scalability and flexibility End-to-end visibility
- Cloud-based and on-premise deployment options

Which improvements have you seen by using OpenText DevOps solutions? Please select all that apply.

- Increase in productivity and efficiency Improvement in resource utilization
- Improvement in resource utilization
- Improved quality of applications

OpenText DevOps solutions have improved the quality of our applications.

Agree

How have OpenText DevOps solutions improved your software delivery practices. Significantly Improved

OUTCOME How quickly were you able to realize ROI with OpenText DevOps solutions? Please make your best

estimate. Less than 12 months

 $0 \text{ver} \, 50\% \,_{\text{Reduction in development cycle time}}$ Over 50% Reduction in defects

Over 50% Reduction in time to test

Over 50% Improvement in resource utilization

ABOUT OPENTEXT

OpenText is a world leader in Information Management, helping companies securely capture, govern and exchange information on a global scale. OpenText solves digital business challenges for customers, ranging from small and mid-sized businesses to the largest and most complex organizations in the world. For more information about OpenText (NASDAQ/TSX: OTEX), visit

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UserEvidence Source: Julie Wang, Boeing. Independent research conducted by UserEvidence. Data verified October 28, 2025.