

Insurance Enterprise Improves DevOps Efficiency and Cuts Costs by 50% with OpenText™ Software Delivery Management (ALM Octane)

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CUSTOMER PROFILE

 > 1000

 Financials

 IT

INTRODUCTION

This Customer Spotlight is a synopsis of how a Large Enterprise Insurance company used OpenText to benefit their business. The feedback included was collected and verified in a December 2024 survey of OpenText customers conducted by UserEvidence, an independent research firm.

KEY STATS

10

/10 Likely to Recommend

18

Months Time to ROI

“

OpenText products and tools are easy to use and complete. The tools are also simply customizable at need.

 Technical Project Manager
Insurance Company

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Before buying ALM Octane we had several antique tools for issue management. Integrating each other was a nightmare. With ALM Octane we can collect all the issues in one place, make the team collaborate directly on the platform and exchange evidencies with a couple of clicks. We also had the chance to integrate our CI/CD platform with the tool.

 Technical Project Manager
Insurance Company

SCENARIO

Which of the following software development and delivery process challenges do you address using OpenText ALM Octane or ValueEdge (referred to as OpenText DevOps solutions in the survey)? Please select all that apply.

- ☒

Complexities between tools processes and various teams
- ☒

Quality issues and defects

Are you using OpenText DevOps solutions for any of the following use cases? Please select all that apply.

- ☒

Continuous quality management

What are some of the reasons you chose OpenText DevOps solutions over other similar DevOps/SDLC platform solutions in the market? Please select all that apply.

- ☒

Scalability and flexibility
- ☒

Strong focus on collaboration
- ☒

Cloud-based and on-premise deployment options

Which improvements have you seen by using OpenText DevOps solutions? Please select all that apply.

- ☒

Better visibility into the entire SDLC
- ☒

Improvement in resource utilization

OpenText DevOps solutions have improved the quality of our applications.

- ☒

Agree

How have OpenText DevOps solutions improved your software delivery practices.

- ☒

Slightly Improved

OUTCOME

How quickly were you able to realize ROI with OpenText DevOps solutions? Please make your best estimate.

- ☒

12 – 24 months

Up to 50%

Improvement in resource utilization

Up to 50%

Reduction in costs due to tool consolidation

Up to 50%

Reduction in MTTR (Mean Time to Repair)

ABOUT OPENTEXT

OpenText is a world leader in Information Management, helping companies securely capture, govern and exchange information on a global scale. OpenText solves digital business challenges for customers, ranging from small and mid-sized businesses to the largest and most complex organizations in the world. For more information about OpenText (NASDAQ/TSX: OTEX), visit www.opentext.com

 UserEvidence

Source: Survey of a Large Enterprise Financials company. Independent research conducted by UserEvidence. Data verified October 23, 2025.

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