

Large Enterprise Internet Software & Services company used OpenText DevOps solutions to prevent production issues

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CUSTOMER PROFILE

> 1000

Information Technology

US

INTRODUCTION

This Customer Spotlight is a synopsis of how a Large Enterprise Internet Software & Services company used OpenText to benefit their business. The feedback included was collected and verified in a December 2024 survey of OpenText customers conducted by UserEvidence, an independent research firm.

10/10 Likely to Recommend



I love LoadRunner

Performance Engineer

Large Enterprise Internet Software & Services Company



LoadRunner and QC have become integral to our testing and reporting. They simply prevent Prod issues.

Performance Engineer

Large Enterprise Internet Software & Services Company

SCENARIO

Which of the following software development and delivery process challenges do you address using OpenText ALM Octane or ValueEdge (referred to as OpenText DevOps solutions in the survey)? Please select all that apply.

- Security risks
- Complexities between tools processes and various teams
- Quality issues and defects
- Lack of visibility into the end-to-end software delivery process

Are you using OpenText DevOps solutions for any of the following use cases? Please select all that apply.

- Performance and functional testing
- Software development and delivery

What are some of the reasons you chose OpenText DevOps solutions over other similar DevOps/SDLC platform solutions in the market? Please select all that apply.

- Scalability and flexibility
- End-to-end visibility
- Integration with Security/Compliance tools (DevSecOps)
- Cloud-based and on-premise deployment options

Which improvements have you seen by using OpenText DevOps solutions? Please select all that apply.

- Decreased Time-to-Market for applications
- Improvement in resource utilization
- Improved quality of applications
- Better visibility into the entire SDLC

OpenText DevOps solutions have improved the quality of our applications.

- Agree

How have OpenText DevOps solutions improved your software delivery practices.

- Significantly Improved

OUTCOME

How quickly were you able to realize ROI with OpenText DevOps solutions? Please make your best estimate.

- Less than 12 months

+50%

Reduction in defects

At least 25%

Reduction in time to test

At least 25%

Reduction in development cycle time

At least 25%

Improvement in resource utilization

At least 25%

Reduction in MTTR (Mean Time to Repair)

ABOUT OPENTEXT

OpenText is a world leader in Information Management, helping companies securely capture, govern and exchange information on a global scale. OpenText solves digital business challenges for customers, ranging from small and mid-sized businesses to the largest and most complex organizations in the world. For more information about OpenText (NASDAQ/TSX: OTEX), visit www.opentext.com



Source: Survey of a Large Enterprise Information Technology company. Independent research conducted by UserEvidence. Data verified November 10, 2025.

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