

# Ostsee Sparkasse Rostock



“The uncomplicated documentation of processes with Signavio is what convinced us.”

— Ute Gaedeke, Subject Area Manager, Administrative Department **Ostsee Sparkasse Rostock**

Internal instructions and the documentation of procedures is a huge challenge in the financial sector. The OstseeSparkasse Rostock's organizational handbook has also become much more complex in the last few years. There were too many outdated documents in circulation and employees no longer had an overview of what was relevant. Management needed a solution!

Following a comprehensive selection process and an internal testing phase, the choice fell with Signavio.

The completely web-based and intuitive software convinced the management team and other departments that Signavio was the right choice. With the Signavio Process Manager, the OstseeSparkasse Rostock has established a solid foundation from which to design and update an organizational handbook, even when spread over various interfaces.

Signavio's software enables the design of the Bank's Written Fixed Rules in conformance with BaFin, offers the process editors a collaborative working platform, and provides the 700 readers all the information under one roof in the framework of a user-friendly, up-to-date solution. Structured collaboration and working in line with conformance standards despite organizational complexity – in the future, OstseeSparkasse Rostock will continue placing its trust in Signavio.

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