WHS MONITOR

## ULTURE CASE **Pacific Seeds**



## WHS MONITOR<sup>™</sup> sows seeds of progress with Pacific Seeds

Without a centralised system. HMR drilling was finding it difficult to keep on top of its WHS compliance requirements. In need of a new approach, the company found the solution in WHS MONITOR<sup>™</sup>.



Two years ago when lain Martin-Blakey took on the role of HR and WHS Lead in Australia for Pacific Seeds - a prominent provider of crop solutions for the agricultural sector - what he found was not uncommon in terms of its processes around risk, incident, asset and HR safety management.



"The company was using a lot of paper-based systems, which were quite cumbersome," lain said.

"Basically the processes involved people going around with clipboards, making notes, ticking boxes and then imputing the details into spreadsheets before making reports and recommendations."

Pacific Seeds is primarily a broadacre seed manufacturer that produces seeds at its own farming facility in Toowoomba while also sourcing product from licenced farms. The company then cleans, grades and distributes the seeds to clients Australia-wide.

Given the breadth of working situations Pacific Seeds is exposed to, from general farming involving the day to day operation of plant and machinery, as well as the use of processing equipment and management of chemicals including, herbicides, fungicides and insecticides, its operational environment is complex.

Despite this, lain believed that there was a better way of managing the various workplace procedures, and that there would be benefits in further growing a culture at the company of inclusiveness and raising safety awareness.

"I found that a lot of the responsibility for workplace safety was being left to too few. I wanted others to get on board and take greater responsibility – I wanted everybody to do their bit and become more involved," he said.

With this mindset, lain began looking for a platform or system that would let the company reach this goal. Having looked at what was available in the market, including platform such as iAuditor, he came to the conclusion that these were just not suitable for Pacific Seeds.

"We wanted a centralised system that would be available Australia wide, an umbrella system capable of providing all of our requirements in one," lain said.

"We were aware of WHS MONITOR" through its chemical management module and when investigating further and discussing with the team there, it seemed that they could deliver the total solution we needed."



## How Pacific Seeds utilise WHS Monitor

Incorporating eight core units comprised of a total of 120 unique, integrated modules, as well as an extensive proprietary database, WHS MONITOR<sup>™</sup> enables organisations to simply and effectively comply with their WHS obligations.

The system uses a live feed of its aggregated safety data, along with further information provided by the individual client, the system automatically and seamlessly creates customised WHS and Project Management Plans in real time.

"Pacific Seeds has been using all eight modules provided by WHS MONITOR"" for 18 months now and we are very pleased with what it's given us - I'm confident that we'll get even more benefits out of it in the months had. And actually, we're now focusing on institutionalising the system company-wide," lain said.

"I didn't want to implement a 'veneer' safety and compliance system, I wanted something that was both deep and wide."

According to lain, as well as involving a larger number of Pacific Seed's tarf in taking greater ownership of risk management, safety compliance and related, the system's ease of use means that previou processes that were only undertaken haphazardly because of the time taken, are now being closely overseen.

"The process of compliance and safety can be onerous, but WHS MONITOR" makes it faster and easier – we now have much tighter and safer systems based on WHS," he said.

"The WHS MONITOR" package is also cost effective. Once up and running and configured, it means less time is required to be spent on compliance, freeing up people's time to work on other areas of the business."

Another benefit of WHS MONITOR<sup>™</sup> lain explained, is the level of advice, support and customisation that comes with the package.

"We're over the moon with the support that the WHS MONITOR" team have provided us, it's been very thorough and the response to all of our requests and questions has been quick," he said.

"I'm really looking forward to progressing the use of the system at Pacific Seeds in the coming months."