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Park & Natur – Reduced maintenance costs paid for the project in the very first year

The City of Gothenburg´s Parks and Nature Administration – Park & Natur – manages parks, plants, squares, natural areas, lakes and watercourses, etc., and also carries out street cleaning and winter road maintenance on request. Clients include departments within the City of Gothenburg as well as property owners and private customers.

In order to keep track of all contracts, clients, objects and services, the office has been using the business system IFS Applications and a separate, geographical information system. Over the years, a large number of adaptations had been made to the administration's IFS system. This has led to significant annual maintenance costs, which the office wanted to reduce significantly. We were commissioned to reduce maintenance costs while retaining IFS and extending the technical lifespan.

We created a more efficient process and got rid of all add-ons in IFS. We integrated the digital maps with the business system and created a framework for applications so that new ones can be easily installed. We created an application in which the customer can register all client and contract related information, which is then forwarded to IFS. The result is invoicing documents, which are sent to the administration's invoicing system.

Lars Löfqvist
IT Manager

"The entire project cost is paid off in the first year in form of reduced maintenance costs. From year two, the project represented pure savings."

The result: huge cost savings with no loss of functionality.

The entire project cost is paid off in the first year in form of reduced maintenance costs. From year two, the project represented pure savings. The administration can thus keep IFS Applications at significantly reduced costs.

"Novacura understands our business and has come up with proposals that work brilliantly for us. The project has been going well and all problems have been on on the way. Because the system hasn't been up and running that long yet, I can´t say whether future savings will indeed be all that great, but it certainly looks promising."

Lars Löfqvist

IT Manager, Park and Nature Administration, Gothenburg

In brief

About Park & Natur

The City of Gothenburg´s Parks and Nature Administration – Park & Natur – manages parks, plants, squares, natural areas, lakes and watercourses, etc., and also carries out street cleaning and winter road maintenance on request.

Segment

Maintenance

The challenge

To reduce maintenance costs by removing add-ons while retaining IFS Applications and extending the technical lifespan.

The result

We integrated the digital maps with the business system and created a framework for applications so that new ones can be easily installed. From year two, the project represented pure savings.