



## CASE STUDY

# Hackensack Meridian Health Secures PeopleSoft With Pathlock's SAML SSO & Inline MFA

### Challenge

Hackensack's IT leadership realized early on that delivering secure remote access to thousands of employees would bring new security challenges. As HMH set out to deploy Duo Security's Single Sign-On and 2-Factor Authentication solutions, the company faced difficulties with PeopleSoft's lack of support for SAML-based identity providers. Additionally, HMH sought a way to further minimize the risks associated with opening PeopleSoft access to the public internet.

### Solution

HMH leveraged Pathlock Native to secure their PeopleSoft environment on multiple fronts. With our solution, Hackensack was able to integrate Duo Security's SAML-based authentication natively with PeopleSoft – requiring no additional hardware or custom development. With Duo connected to PeopleSoft, HMH improved their identity management capabilities with the addition of SAML SSO and inline MFA functionalities for PeopleSoft HCM users, in turn, securing remote access from external threats. To enhance PeopleSoft's access control capabilities, Hackensack deployed Pathlock's context-aware controls to restrict remote access for both regular and high privileged users. To reduce the potential exposure of sensitive information, user accounts were restricted to only self-service functionality when accessed remotely. For high privileged users, as well as local accounts such as admins, access was entirely restricted to the organization's secure network only.



Hackensack  
Meridian *Health*

**ERP:** PeopleSoft

**INDUSTRY:** Healthcare

**EMPLOYEES:** 33,000+

### PROFILE

Hackensack Meridian Health is a leading non-profit healthcare organization and the largest healthcare network in New Jersey, offering a range of medical services, innovative research, and life-enhancing care.

- SAML SSO
- PeopleSoft Self-Service Security
- Mobile 2FA
- Contextual Access Controls

## Results

Using Pathlock Native, Hackensack enhanced the security of PeopleSoft and was able to confidently deploy Fluid UI Self-Service to thousands of employees anywhere, on any device. Equipped with native SAML compatibility in PeopleSoft, HMH was able to quickly integrate Duo's SSO and 2FA solutions to simplify user authentication and secure remote access. While protecting their users' most sensitive data, HMH leveraged the flexibility of Pathlock's solution to implement a system that did not compromise on PeopleSoft's usability.

## Highlights



**Secured PeopleSoft Self-Service  
Remote Access**



**Implemented SAML-based  
Single Sign-On**



**Deployed 2-Factor  
Authentication**



**Restricted Remote Access  
to Self-Service Only**



**Limited Access to Local &  
High Privilege Accounts**