

# Coastal Cosmetic Center enhances efficiency and patient care with ModMed



Choosing ModMed was easy because it's a cloud-based solution designed specifically for plastic surgery, making it a real game changer. The intuitive Protocol feature makes documentation faster with just a few clicks.

Timothy Fee, MD



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[modmed.com/success-stories-plastics](https://modmed.com/success-stories-plastics)

Dr. Timothy Fee, a plastic surgeon in practice since 1997, offers both cosmetic and reconstructive procedures, along with skin care and noninvasive treatments. His practice, Coastal Cosmetic Center, faced challenges with conflicting state and federal regulations regarding electronic medical records and paper charting. Dr. Fee sought a solution to streamline operations and improve documentation. He chose ModMed for its plastic surgery-specific platform and preloaded operative notes and diagnoses.

Dr. Fee shared their results:

- Streamlined documentation with Protocols
- Improved billing efficiency
- Enhanced accessibility with a cloud-based system

## Goals

- Implement a plastic surgery-specific EHR system
- Improve efficiency in documentation and billing
- Overcome challenges of using a nonspecialty-specific system

## Results

- Protocols sped up documentation with point-and-click functionality
- Billing complaints have reduced due to improved revenue cycle and payment processing
- Cloud-based platform enhanced accessibility

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