

# Podiatry practice transformed revenue cycle management and patient experiences with ModMed



I used to stay late or work on weekends, but thanks to the efficiency ModMed provided, that's no longer the case. ModMed streamlines documentation and expedites claims submissions. It's rewarding to see our numbers consistently improving.

**Nicole Lucas**, Billing Manager



Read more about Nicole's story at:  
[modmed.com/new-tampa-foot-and-ankle](https://modmed.com/new-tampa-foot-and-ankle)

New Tampa Foot and Ankle, a growing podiatry practice in Wesley Chapel, Florida, has served the greater Tampa area for over 20 years. Led by Dr. Stephen Levin, the practice treats foot and ankle pain, sports injuries, ingrown toenails, and diabetic foot care. By adopting ModMed® and bringing in billing in-house, they revamped billing operations and reduced accounts receivables, achieving record profitability. Additionally, having all-in-one software has improved office communication and iPads have improved patient experiences.

📈 Increased patient satisfaction scores by 10%

🕒 Saved time by using patient portal and iPads

💰 Improved billing and lowered A/R

## Goals

- Resolve outstanding billing claims and lost revenue
- Simplify daily operations with digital tools
- Enhance financial management

## Results

- Achieved highest collection rate in practice history
- Introduced iPads for easy mobility
- Gained real time financial insight with reporting capabilities

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