

CASE STUDY



Driving Inbound Calls With Conversation AI

THE RESULTS

Aktify drove thousands of phone calls resulting in 1,668 new clients who completed the prequalification process.



OVERVIEW

Premier Disability Services is a full-service Social Security Disability advocacy firm. It assists thousands of individuals each month in successfully obtaining their Social Security Disability benefits.

THE OPPORTUNITY

Premier Disability wanted to increase the number of pre-qualifications it conducted over the phone. More conversations created more opportunities to represent clients seeking Social Security Disability benefits.

