

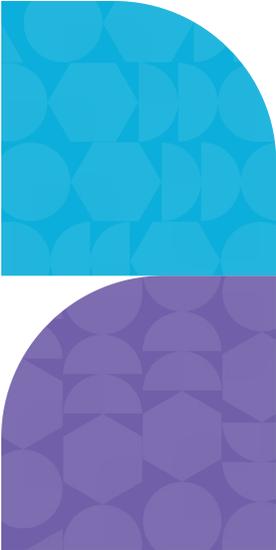


## Sapience Transforms Workforce Intelligence with Pyramid Analytics



Sapience Analytics is a global leader in workforce productivity analytics, helping enterprises gain deep visibility into how work happens across their organizations. With over **200,000 users in 50+ countries**, Sapience delivers a next-gen workforce intelligence platform that provides privacy-first, AI-driven insights that empower leaders to optimize capacity, improve performance, and drive measurable outcomes.

Designed for modern, hybrid workforces, Sapience combines advanced data intelligence with a scalable, secure platform to provide a complete picture of time, effort, and engagement—without invading employee privacy. From operational efficiency to strategic decision-making, Sapience helps organizations transform workforce data into a competitive advantage.



## THE CHALLENGE

---

Sapience found itself outgrowing its existing BI infrastructure. The combination of their BI infrastructure and SQL could no longer scale to meet their enterprise roadmap—especially as they expanded analytics offerings across a large, multi-tenant customer base.

Their challenges included:

- Performance and scalability limitations
- Difficulty embedding and customizing the UI
- Lack of native AI/ML capabilities
- Integration friction with Snowflake
- Increasing technical debt due to a fragmented analytics stack

As Sapience moved toward a future-ready, AI-driven product strategy, they needed more than a traditional BI solution—they needed a platform that could unify analytics, reduce complexity, and support innovation at scale.



## THE SOLUTION

---

After evaluating multiple mainstream and niche BI tools Sapience selected Pyramid Analytics as its enterprise analytics platform.

**“The big BI platforms are trying to retrofit AI into their legacy systems—Pyramid is built with it at the core.”**

 **Brad Weatherly**  
Chief Operating Officer, Sapience

What set Pyramid apart:

 **Unified Analytics & UI Stack**

Pyramid’s single front-end experience replaced Sapience’s legacy UI, dashboards, and analytics engine—simplifying development and maintenance.

 **Native AI & Generative BI**

Built-in Generative AI and ML functionality opened the door to new levels of insight, text-based analysis, and predictive planning.

 **Snowflake-First Integration**

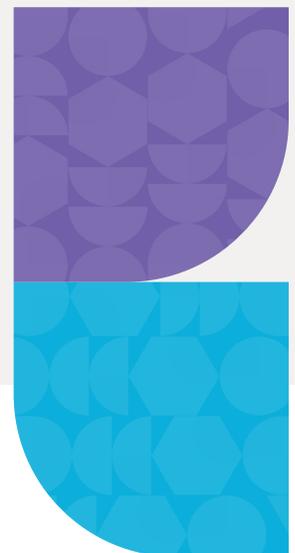
Seamless compatibility with Snowflake ensured high performance and rapid deployment.

 **Scalability & Multi-Tenancy**

Pyramid has proven capability of supporting large enterprise deployments, and flexible enough to productize Sapience’s analytics for 50+ global clients.

 **Strong Partnership**

Unlike large vendors that push customers through partner networks, Pyramid offered a direct, collaborative relationship that accelerated time to value.





**“We’re not just lifting and shifting—we’re transforming the way we deliver data to our enterprise customers. Pyramid is future-proofing our architecture moving forward.”**

**Adam Rowland**  
Head of Product & Strategy, Sapience

## THE RESULTS

In under six months, Sapience has:

- Transformed its analytics foundation—reducing technical debt and consolidating fragmented tools.
- Enabled AI-powered insights across operational workflows, task optimization, and capacity planning.
- Enhanced their client experience through a modern, scalable UI and self-service analytics.
- Trained and certified 70%+ of staff on Pyramid via the integrated LMS, ensuring product expertise across its India-based support and engineering teams.

Sapience now delivers intelligent, privacy-first workforce analytics with the confidence that its platform is built for the future. With Pyramid as a core part of its architecture, Sapience is well positioned to evolve toward agentic AI—delivering not just insights, but actionable recommendations and outcomes.



## About Pyramid

Pyramid is what's next in analytics. Our analytics platform delivers insights for everyone to make faster, more informed decisions. It provides direct access to any data, enables governed self-service for any person, and serves any analytics need in a no-code environment. The Pyramid Analytics Platform uniquely combines Data Prep, Business Analytics, and Data Science in a single environment with AI guidance, reducing cost and complexity while accelerating growth and innovation.

**Pyramid Analytics Platform.  
Shape Your Decisions.**



[hello@pyramidanalytics.com](mailto:hello@pyramidanalytics.com)

[www.pyramidanalytics.com](http://www.pyramidanalytics.com)