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EZRide is a transportation provider offering the Ryde4Life program, which connects older adults and individuals with disabilities in New Jersey to ride-hailing services like Lyft and Uber. The program, supported by NJ TRANSIT, NJTPA, and local nonprofits, ensures affordable and accessible transportation. Facing challenges like scalability, financial management, data security, and operational oversight. EZRide partnered with QRyde, which provided a secure, multi-user software platform. QRyde's solution includes role-based access control, real-time tracking, automated financial management, and a self-service web app, streamlining operations and enhancing service efficiency for riders and agencies. QRyde's system efficiently processes payments, manages account balances, and generates financial reports for both pre-paid and post-service billing of corporate accounts.

-  **Ride Growth:** 763% increase (2020-2024). (16,034 rides in 2020 to 130,868 rides in 2024)
-  **Efficiency:** Optimized scheduling & dispatching.
-  **No-Show Rate:** Less than 2%.
-  **Financial Oversight:** Simplified processing.
-  **Accessibility:** Better transport for seniors & disabled.
-  **Uber & Lyft Integration:** Seamless QRyde connection.

The QRyde Solution

Customized Software

Integration

Integrates third-party services like Uber and Lyft to optimize scheduling & dispatching.

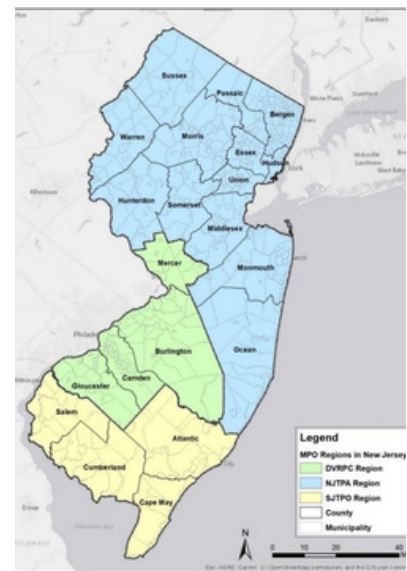
Advanced Scheduling and Dispatching

Scheduling Engine™ and 360 Auto-Dispatch system.

Comprehensive Data Management and Security

HIPAA-compliant data management, enabling EZRide to track ridership, manage finances.

Service Map Area



Testimonial

QRyde has been instrumental in helping us scale our operations while maintaining high service quality. The seamless integration with Lyft and Uber, along with robust reporting and security features, ensures that our riders receive the best service possible.

— EZRide Ryde4Life Team