



# REDUCE TURNOVER & IMPROVE FILL WITH A DEDICATED ONSITE PROVIDER

## Overview

Due to their growing success in the telecommunications equipment industry, this best-in-class supply chain solutions provider needed to ramp up the clerical and light and heavy industrial workforce at one of their Georgia facilities.

## Highlight

In our first year we reduced turnover by **.4%** and we minimized overtime to **1.6%**. Additionally, we maintained an on-time fill rate above **99%**.

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Joe D., Floor Manager

## The Problem

The supply chain solutions provider wanted a staffing partner who could fill both clerical and industrial positions while offering competitive pricing. One of their requirements was that the provider have the ability to maximize recruitment reach within a tight market while consistently providing quality candidates.



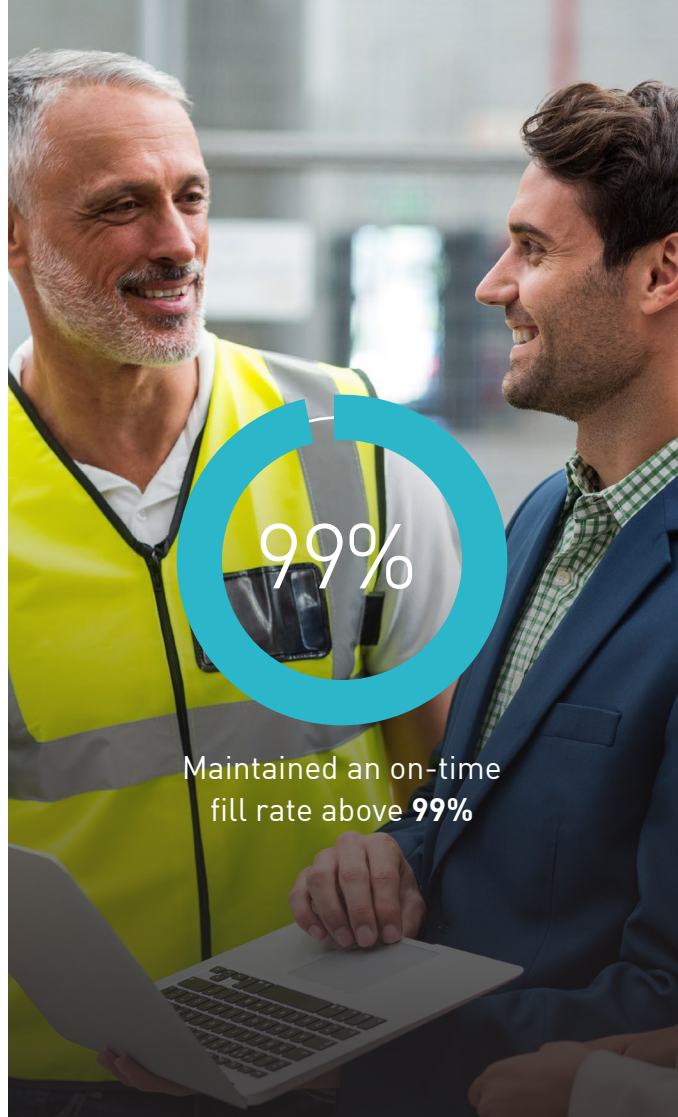
Additionally, the provider needed to have the resources and expertise to facilitate a smooth transition from the incumbent, provide real-time reporting and adhere to safety requirements.

## The Results

Impressed by our proven recruitment strategies and swift implementation process, the supply chain solutions provider enlisted the help of Staff Management | SMX. Our expert implementation team then developed a strategy that followed strict standard operating procedures and best practices, allowing for a smooth transition.

As part of the implementation process, a permanent onsite service team was assigned to manage the facility long-term. The team immediately began executing their comprehensive recruitment plan using digital, traditional and grassroots tactics to attract quality candidates.

With the help of centralized support, the onsite team swiftly onboarded associates. The team then used Stafftrack, our proprietary workforce management technology, to capture workforce data, track key performance metrics and provide the client with customized real-time reports.



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Floor Manager