



We'll Guide You Home

FACT SHEET

Geography

- ME

Industry

- Consumer

Total Active Construction Loans

- Successfully closed 65 loans with 56 builders

Overview

Established in 1991, Residential Mortgage Services, Inc.(RMS) is an independent, privately held mortgage bank and direct lender of residential mortgage products. From helping to prepare the initial paperwork through settlement on the home of their dreams, thousands of homeowners have turned to RMS to help meet their home financing needs. In order to provide loan specialists direct access to a full spectrum of loan processing, underwriting, and direct lending services, RMS realized the need to add a construction lending solution to their existing product suite.

RMS sought a modern technology solution that could manage risk, maximize productivity, improve customer experience, and take their construction management program to a scalable level. After signing with an alternative construction finance solution that failed to meet these needs, RMS implemented Built to gain real-time visibility into their construction portfolio and simplify their complex loan administration process.

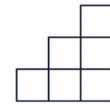
Partnering With Built



Completely digitized workflow, accelerating draw approvals and disbursements



Streamlined communication process, allowing RMS to better adhere to requests



Unprecedented alerts and reporting capabilities, allowing RMS to quickly identify at-risk loans and reduce report preparation time



Improved customer experience, making RMS a Preferred Lender. "Builders love it!"



Easy and streamlined implementation process, accompanied by unlimited service and support from the Built team



Ease of use, cost, and reporting capabilities each played a role in our decision to switch from our previous construction lending solution over to Built

—
Fran A. Morcos
Construction Manager



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