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INTELLIGENT CARE

CASE STUDY

LCB Senior Living & Kevala, a Residex® AI Company

Builds Workforce Consistency Through Smarter Scheduling

Organization Overview

Organization: LCB Senior Living, LLC
Founded: 1994
Communities: 65+ throughout New England and the Northeast
Residents Served: Thousands across Independent Living, Assisted Living, Memory Care (Reflections®), and Respite Care
Mission: Innovation, resident-centered care, and operational excellence.

The Challenge

Managing staff schedules across dozens of communities created operational inefficiencies and risks. LCB needed to:

- Standardize scheduling across all communities.
- Prevent shift overlaps and coverage gaps.
- Ensure staff were "fit for work" to protect resident safety.
- Improve alignment between staffing levels and budget expectations.

The Solution

LCB selected Kevala, the workforce scheduling platform now part of Residex® AI, to bring consistency and visibility to staff scheduling. Integrated within Residex's intelligent senior care management platform, Kevala provides:

- Centralized scheduling across all communities.
- Real-time visibility into staff fitness for work.
- Automated checks to eliminate overlaps and gaps.
- Budget-aligned scheduling tools

"Kevala's ability to deliver actionable insights and streamline workflows has made a measurable difference. It's a key part of how we're building operational excellence."

— Chris Spencer, SVP of Operations
LCB Senior Living

Results

"Kevala allowed us to unify scheduling across our communities and include critical components like managing staff fitness for work. We've seen the benefits throughout every facility—consistent coverage, no overlaps or gaps, and better alignment with staff budgets. It's helping us ensure our teams can focus on what matters most: providing the best care possible."

— Sam Jackson, Regional VP of Operations
LCB Senior Living

Impact Highlights

- **Unified Scheduling** across all communities ensures consistency and reliability.
- **Consistent Coverage** with no overlaps or gaps, reducing risk and stress for staff.
- **Fitness for Work Tracking** adds an extra safeguard to protect residents and teams.
- **Budget Alignment** keeps staffing costs under control while maintaining high-quality care.
- **Actionable Insights** give leaders real-time visibility and greater operational control.
- **Staff Focus on Care** — less time managing schedules, more time with residents.

About Residex® AI

Residex AI is a leading senior care management technology provider, offering a connected platform with 16 integrated modules across clinical, staffing, compliance, and operations. Headquartered in Denver, CO, Residex serves senior living organizations nationwide.