

Smugglers' Notch Resort



A well-known family resort with over 1000 rooms and endless amenities. Voted the #1 Resort in North America for family programs by the readers of SKI Magazine for 8 years.

Key Business Challenges:

- Replace legacy systems with one solution that can manage all areas of an extremely multi-faceted operation.
- Remove fragmented data and system limitations.
- Store and retrieve valuable guest information easily and quickly.

ResortSuite Applications:

PMS, SPA, SKI, RETAIL, CATERING, A/R

Results:

- Produced a single guest profile that is accessible and modifiable from any terminal in the resort.
- Enhanced the flow of business intelligence internally, amongst staff and departments, and externally, to guests.
- Integrated debit and credit card processing, lessening transaction times and opportunity for errors.

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or call our toll free number 1.866.4RSUITE

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