

Smart Procurement: Greater Impact and Stronger Growth

- **Meets stakeholder expectations** by providing trusted visibility into supply chain sustainability practices
- **Strengthened brand credibility** by showcasing proactive, data-driven supplier assessment and transparency
- **Comprehensive due diligence** efforts for Modern Slavery Acts (UK & Australia) and a high-level first step for UFLPA
- **Ripple effect of improved sustainability** throughout supply chain into Tier 2 suppliers

Company Profile



Industry
Technology



Headquarters
US



Customer Since
2023



Solutions
Ratings, IQ Plus, Academy



2024 Revenue
\$831M



Working towards sustainability goals with EcoVadis drives business performance.

Lisa Boucher,
Director of Supply Chain
Sustainability & Risk
Management



[Discover their story](#)

How Calix is Achieving 100% Direct Supplier Coverage with EcoVadis

Challenges

“Suppliers were **not working towards sustainability** as fast as we had hoped.”

“We had a really **lean team and no time** for manual documentation.”

“**Compliance to UFLPA** has been a challenge - we needed to get ahead of it.”

“Not everyone was speaking the same **sustainability language.**”

“We needed a better way to **identify gaps** and link supplier performance to our risk ratings.”

How EcoVadis Helps

“**Ratings** provided structure to push suppliers faster and track progress with minimal internal resources.”

“**IQ Plus** streamlined supplier data collection and risk mapping.”

“The **labor and human rights theme areas** helped us identify key topics to start tackling UFLPA.”

“**EcoVadis Academy** training boosted sustainability fluency.”

“**Scorecards** show where gaps are and what actions are next. We now bring EcoVadis scores into our risk model.”

Results

Direct Supplier Coverage **100%**

Indirect Supplier Coverage **~ 96%**

Average Supplier Score **58**

Suppliers Reassessed **87%**

Suppliers improved since last assessment **60%**

Suppliers mapped in IQ Plus **131**

Academy courses completed by suppliers **86**

