



## Development of the Portal for the National Authority for Government Innovation

For the development of the new Panama Tramita platform, one of the largest and most frequently used government websites in Panama, we seek to make it the evolution of the previous version that will serve as a portal for a period of 8 years.

## Project

This new form was developed in and works with Drupal 8 and contains a series of spatial functionalities so that each institution in the country can manage their own procedures within the institution where each one has their own dashboard and can see statistics. In addition, there is a process of content moderation.

## Characteristics

Some of the features of this project are: Drupal 7 content migration, creating a robust

editorial process, easy-to-use creation of user interfaces to manage content, and lastly, creating dashboards for administrators to track how the site is used and how it is performing.

## Performance

Panama Tramita is part of the Panamanian government's digital strategy. This site is used by all government institutions, ministries and departments of the country in which each of them is in charge of managing and updating all the information about what services and processes a citizen or a foreigner can do with them. This information includes things like what the requirements are, where it can be done, contact information, etc.

