



This RCM Business Uses RXNT to Reduce Onboarding Time for Their Clients by Over 50%



Since 2016, AR Rescue, a revenue cycle management business based out of Las Vegas, NV has made it their mission to deliver comprehensive, cost-effective medical billing services that are accurate, timely, and that maximize revenue.

After years of working with a slew of other healthcare software companies like eClinicalWorks, Veradigm (formerly Allscripts), AdvancedMD, Aprima, Dr. Chrono, and more, they knew they needed to find a better solution—one that worked for them, and not against them—to fully both meet their needs and the needs of their clients.

“It’s always been a challenge. We find one software that has some great billing components and it’s awful on the clinical side, or vice versa. I had a demo [with RXNT] and I was really blown away. It’s been a long time coming trying to find something that we’re happy with and our clients are happy with,” said Christian Gitersonke, CEO of AR Rescue.

After adding RXNT to their business in 2022, Gitersonke and the AR Rescue staff quickly realized onboarding efficiency and reduced billing time.

50%

Reduction in client onboarding time

1-3hrs

Reduction in billing time per provider per month



Overall product rating

2022

Client since

“RXNT hones everything down to a process that can shave off a couple of weeks of time and nonsense. For somebody who has cut my teeth into this industry over 30 years ago, stamping paper claims and filling them out by hand, [RXNT] has been really intuitive for us from start to finish.”

AR Rescue’s Favorite Features:

Customizable Reporting

Ease of Use

Claims Processing Efficiency

Streamlined Onboarding

Support

Today, due to RXNT’s ease of use, AR Rescue is able to help clients migrate to or choose RXNT as their software partner on the Clinical side and the Medical Billing side.

“Data conversion is the biggest pushback that we get from clients. A lot of systems are not good at converting charts, or they want to hold your data hostage. It’s a mess, and I think in the back of [the clients] head, they’re thinking it’s going to be a real nightmare. Those that we’ve been able to migrate over to RXNT have been super easy.”

“RXNT has increased timeliness and efficiency with our claims processing. An EHR product should be a tool—if you go to Home Depot and buy a drill, they might all look the same on the surface but they don’t all work the same. As someone who’s been doing this for over 30 years, what stands out to me most about RXNT is the efficiency and time management.”

Christian Gitersonke,
CEO of AR Rescue

“Our general time frame [for onboarding] used to be 90 to 120 days, and that’s a really long time. An eternity in the healthcare world. [With RXNT], that average time is half or less because we already know how to use the system.”

Finding the right software system can significantly transform a medical business, and the success of AR Rescue and their clients is a true testament to the importance of choosing quality the first time.