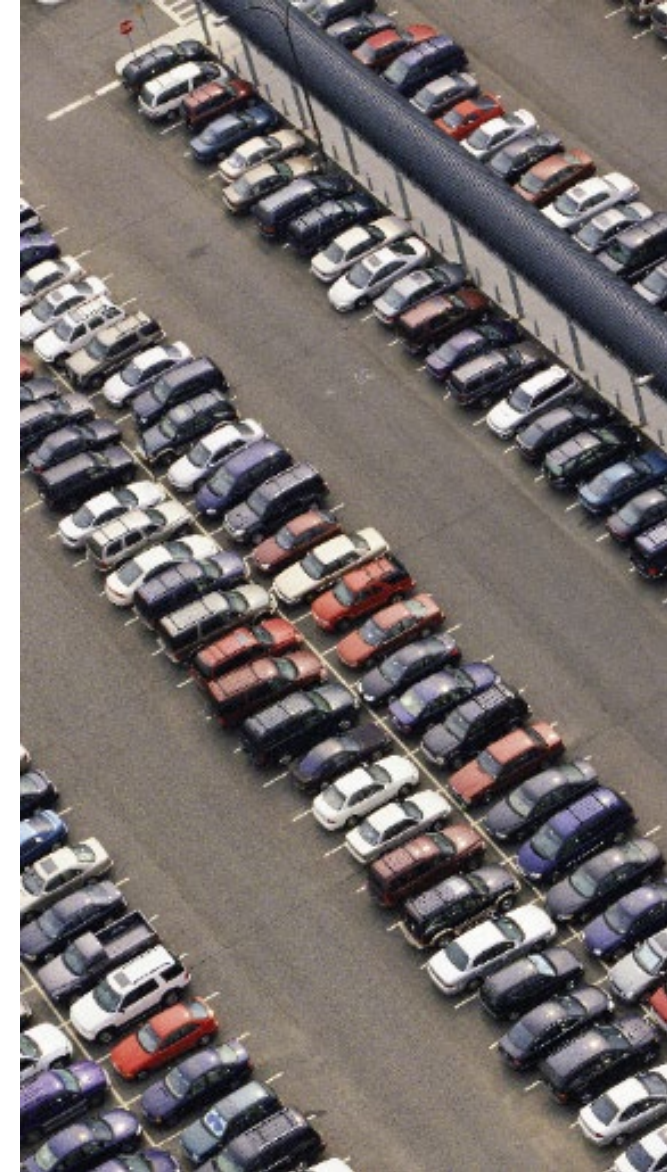


# Apple Park: Streamlining expense management for employee success

Apple Park specializes in the building and management of parking lots and bicycle parking areas, offering a wide range of services, from hourly and monthly parking to the sale and rental of parking equipment. With a strong focus on land utilization and consulting, the company has achieved nine consecutive years of double-digit growth, solidifying its position in the industry.

Apple Park struggled with complex and inefficient expense reimbursement. This was compounded by the need to manage expenses across multiple remote parking lots as well as a diverse workforce with varied job roles. The existing manual system was time-consuming and error-prone, leading to delays and inaccuracies in expense reporting and reimbursement.



## Saving time and headaches for employees and approvers by making expense card management faster and more accurate

### Before: Challenges and opportunities

- Time-consuming manual calculations to distinguish between work and personal usage on expense cards
- Meticulous review of usage histories to check for overlaps between past settlements, commuter passes, weekend usage, and personal item purchases, requiring significant effort by approvers
- Employees with high expense card usage, such as sales representatives, often exceeding the usage history capacity, which necessitated additional time for education and prevention measures

### Why SAP

- IC Card Integration, an add-on to the Concur Expense solution, which automatically imports actual usage data
- No limit on transaction history, compared to competing solutions
- Audit rules that reduce the need for manual checks to distinguish personal and weekend usage

### After: Value-driven results

- Better compliance, thanks to automated integration of expense card usage history combined with alerts, making it easier to identify errors and reducing the need for corrections
- Faster, more accurate reimbursements, thanks to automatic calculations that take out human error
- Increased productivity thanks to clear travel route verification that simplifies and streamlines the expense submission process

“The automatic importing of expense card history in Concur Expense made it easier to switch from the reimbursement charges to the actual cost of reimbursement, **reducing errors due to manual calculation.**”

So Gyokun, Manager, Accounting, Apple Park

84%

Of employees found  
expense process easier

Apple Park  
Kita-ku, Japan  
[www.applepark.jp](http://www.applepark.jp)  
(Japanese)

Industry  
Travel and transportation

Products and services  
Parking and parking lot  
management

Employees  
100

Revenue  
US\$33 million

Featured solutions  
Concur Expense and  
IC Card Integration