



NTT DATA: Building a high-performance workforce with SAP Learning Hub

NTT DATA Business Solutions is an SAP Global Strategic Services Partner, specializing in solutions that help businesses overcome digital challenges to become intelligent enterprises. With 35+ years of SAP expertise, NTT DATA's 18,500+ SAP professionals across 30+ countries deliver end-to-end solutions, from consulting to implementation and managed services.

To stay ahead of rapid shifts in SAP cloud solutions and SAP Business AI, NTT DATA uses SAP Learning Hub to upskill and certify its people to deliver innovation excellence.



How NTT DATA helps its SAP professionals to get and stay certified

Before: Challenges and opportunities

- Keeping pace with rapid technology advancements requires continuous upskilling
- In-person training required extensive coordination, travel, and time away from projects, making knowledge transfer inconsistent
- Scalable, guided learning was needed to equip employees with relevant SAP skills to get and stay certified

Why SAP Learning Hub

- Enables employees to get and stay certified in the latest technology advancements across the SAP portfolio
- Online guided learning resources provide employees with the flexibility to learn when and how they want
- Premium learning resources for SAP professionals provide role-based, hands-on skill development

After: Value-driven results

- 67% increase in learning participation, driving a culture of continuous development¹
- Reduced in-person training, leading up to 60% cost savings and improved efficiency
- Current SAP skills enable more effective and creative problem-solving in real-time on customer projects

“Our NTT Data University program for SAP skills, based on SAP Learning Hub, is our main way for enabling our talent to become future-ready. They surf the wave of change—updating their skills to create value for our clients and communities in this agentic AI revolution, and for their own track record.”

Dieter Schoon, Chief People Officer, NTT DATA Business Solutions

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increase
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60%

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23K

course accesses
by employees

NTT DATA
Business Solutions
Bielefeld, Germany
www.nttdata.com

Industry
IT Services & Consulting

Products and services
NTT automated testing services
for SAP, SAP Solution Manager

Employees
18,000+

Revenue
\$1.98 Billion (2024)

Featured solutions
SAP Learning Hub

1. Forrester, “The Total Economic Impact Of SAP Learning Hub And SAP Enable Now,” 2024.