



Rajasthan Liquors: Supporting a successful IT transformation with proactive process mining and mapping

For more than three decades, Rajasthan Liquors Limited (RLL) has been brewing, processing, and bottling beverages to help bring people together and celebrate all life's special moments. With bottling and production facilities across India, RLL has grown into one of the largest public limited organizations in the beverage sector. So, when the company began to outgrow its legacy IT software, it looked to migrate to one unified, global ERP system.

But large-scale digital migrations can be complicated and require careful preparation. Ensuring business processes are aligned ahead of time is key to project success. Luckily, RLL had the right transformation partner and the process mapping and mining technology it needed to get things right the first time.

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Preparing for a successful migration to SAP S/4HANA by mapping and optimizing business processes with SAP Signavio solutions

Before: Challenges and opportunities

- Migrate from the SAP Business One solution to SAP S/4HANA as part of a larger digital transformation strategy
- Migrate additional source systems and enhance their capabilities as part of the RISE with SAP journey
- Address the complexity and inefficiency of legacy systems and processes that were hindering integration and could lead to operational inefficiencies post-migration

Why SAP and Deloitte Touche Tohmatsu India LLP

- SAP Signavio Process Transformation Manager and SAP Signavio Process Intelligence solutions and SAP Signavio Process Collaboration Hub, which provide process mining and mapping capabilities that help optimize processes and maximize system value, business performance, and migration success
- Deep solution expertise of Deloitte, helping provide a clear path to best-practice process alignment and management for a more successful transition

After: Value-driven results

- Comprehensive analysis of existing business processes, helping identify bottlenecks, inefficiencies, and optimization opportunities to minimize downtime and disruption and support business continuity
- Real-time, actionable insights into operational flows that help pinpoint specific process optimization requirements before the transition
- Ability to prioritize and address issues before the migration, helping avoid delays, reduce costs, speed time to value, and enable a smoother transition to SAP S/4HANA

“SAP Signavio solutions helped lay the groundwork for our transition to SAP S/4HANA. The **deep-dive process mining and mapping tools** helped us see what was working, where there were gaps, and what needed improvement. Deloitte was an outstanding partner, whose expertise lead to a much smoother and more successful migration.”

Punyajyoti Bhattacharjee, CIO, Rajasthan Liquors Limited

Weeks

Saved on post-migration troubleshooting and process fixes

Faster

Time to value for SAP S/4HANA, speeding return on investment

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Maximizing digital transformation success with the right partner and process mapping and mining technology

As part of its migration to SAP S/4HANA, Rajasthan Liquors Limited (RLL) needed to ensure that business processes were properly aligned with the new system. This would require pretransition process mining and mapping.

Working with Deloitte Touche Tohmatsu India LLP, RLL was able to analyze existing business processes to identify gaps, inefficiencies, bottlenecks, and areas for improvement using SAP Signavio Process Transformation Manager and SAP Signavio Process Intelligence solutions plus SAP Signavio Process Collaboration Hub. Real-time insights into operational flows helped pinpoint specific processes that required optimization before the transition. And Deloitte's consultative approach and clear communication helped ease the process overall.

By identifying process issues early in its transformation journey, RLL achieved a smoother transition to its new SAP system. Not only did this increase efficiency, it also reduced risk, lowered operational costs, and helped achieve faster time to value for its investment in SAP S/4HANA.

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