"I raised a case regarding SAP Business Technology Platform, and our customer success manager from SAP Enterprise Support promptly brought both teams together. We jumped on a call, discussed the matter, and moved swiftly toward a solution. Having the ability to communicate beyond the standard ticket chat—through real-time conversations— truly helps us resolve things faster, resulting in less downtime and a smoother experience overall."

Bob Tucker, Manager, Enterprise Applications, Weisiger Group

Weisiger Group
Charlotte, North Carolina
www.weisigergroup.com

Industry
Industrial
manufacturing

Products and services
Construction, forestry, and paving products, as well as material handling equipment, engineered systems, truck engines, and power generation systems

Employees
>2,000

Featured services
SAP Enterprise Support offerings