SAPIENS

Case Study

Hollard Group Risk (HGR) Accelerates Core Transformation

Sapiens DataSuite streamlines operations and boosts migration efficiency for South African risk insurer

The Client | Hollard. group risk

Hollard Group Risk (HGR), a division of Hollard Life Insurance Company Limited, is a specialist risk manager providing flexible risk benefit solutions to employer and affinity groups in South Africa and internationally. With an extensive portfolio of life and pension products, HGR is committed to delivering tailored, high-quality risk management services to a wide range of clients.

> The implementation of DataSuite propels our long and trusted relationship with Sapiens to a new level of partnership. Sapiens CoreSuite for Life & Pensions is replacing our core legacy system to drive down operational costs and deliver automated, seamless user experiences for customers, alliance partners, and HGR staff. CoreSuite and DataSuite will also help accelerate our digital transformation objectives. Sapiens' dedicated data solution and data warehouse have stepped in to handle our existing business volumes, while accommodating expected growth."
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> *Duran Chetty, Former COO & CIO, HGR*

The Challenge

HGR was undergoing a transformation of its Life & Pensions operations, migrating from a legacy policy administration system to Sapiens CoreSuite for Life & Pensions. This large-scale migration presented significant challenges, particularly in managing the seamless transition of data and reporting across both systems. HGR needed a solution that would not only handle the complexities of the migration but also ensure continuity in business operations, providing actionable insights and consolidated reports across all lines of business during the transition.

The Solution: Sapiens DataSuite

To address these challenges, HGR turned to Sapiens DataSuite, an innovative data management solution designed to integrate seamlessly with both legacy and new core systems. DataSuite's robust capabilities allowed HGR to manage operational, claims, underwriting, financial, risk, and actuarial reports across the legacy system and CoreSuite, delivering valuable insights to support business-as-usual operations throughout the migration process.

DataSuite enabled HGR to consolidate data from multiple sources, reduce complexities in report generation, and provide comprehensive insights across its lines of business. The solution supported seamless policy administration, handling everything from bulk enrolment and payroll processing to premium payments and claims management, while ensuring HGR's data needs were fully met during the migration.

The Benefits:

DataSuite's powerful integration capabilities enabled HGR to maintain operational continuity throughout its core transformation. The solution provided a unified, detailed view of HGR's business data, ensuring timely and accurate reporting across multiple systems. By streamlining the reporting process and reducing the complexities of migrating data, DataSuite empowered HGR to:

Maintain business operations seamlessly during the transition, minimising disruptions to staff and customers

Enhance decision-making with real-time, actionable insights across all lines of business

Reduce operational complexities by consolidating reports and data from legacy and new systems

Improve efficiency and scalability to handle current business volumes and accommodate future growth

Sapiens Insurance Platform
A future-proof, AI-based, open and integrated insurance platform, which accelerates innovation, delivers sustained value and empowers insurers to grow, differentiate, and stay ahead. **Learn More >>**

About Sapiens

Sapiens International Corporation (NASDAQ and TASE: SPNS) is a global leader in intelligent insurance software solutions. Sapiens' robust platform, customer-driven partnerships, and rich ecosystem empower insurers to achieve operational excellence in a rapidly changing marketplace. Sapiens supports core solutions for property and casualty, workers' compensation, and life insurance, including reinsurance, financial & compliance, data & analytics, digital, and decision management.

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