

“ We’re very happy to have selected Trianz as our technology partner, and are especially appreciative of the team’s attention to detail, agility, and client centricity. ”

**Director of Technology**

Global Security and Protection  
Company

#### MY PROBLEM

Our customers were experiencing inconsistencies on our websites and portals. Authentication processes were providing limited accessibility. The combination was resulting in pileups of unresolved issues and spikes in service calls.

#### SIMPLY SOLVED

Trianz not only helped increase daily site visits by 30% by redesigning online interactions, but also reduced help desk calls by 60% and brought down the expired credentials tickets count by 90%. 25% lower infrastructure costs paved the way for new technology like instant alerts for suspicious activity.