



Sign In Solutions

AZ Sint-Blasius Hospital

Learn how AZ Sint-Blasius Hospital eliminated production problems and reduced resource waste by over 20% with Sign In Solutions

AZ Sint-Blasius, a hospital in Belgium, needed to efficiently manage daily operations for more than 1,600 employees in their life-saving facilities. Before Sign In Solutions, the facility management team ran into major operational challenges that required real-time visibility into facility usage, activities, and resource needs.



Location

Dendermonde, Belgium



Industry

Healthcare



Size

1,200+



Challenges

- **Lack of advance notice** for catering services, creating stress for kitchen staff
- Last-minute **meeting scheduling** without proper resource allocation
- Wasted food and resources when **meetings were moved or canceled**
- No **real-time visibility** into facility usage, events, and resource requirements
- Meeting rooms and catering services **not updated when events changed**



Results

- Reduced food and resource waste by **more than 20%**
- Eliminated production and staffing problems **through synchronized systems**
- **Proactive rather than reactive catering** and resource planning
- **Automated reporting** saving 4-5 hours of daily staff time
- Synchronized meeting room **reservations** and **resource bookings**

"If the reports weren't automated like this, I would need one employee spending four or five hours a day just to consolidate the information."

Didier

Facilities Coordinator, AZ Sint-Blasius Hospital



High-demand healthcare

The facility management team at AZ Sint-Blasius Hospital was challenged with efficiently managing a building hosting more than 1,600 employees daily. They reached out to Dialog, a Belgian workplace solution provider, who helped them implement Sign In Solutions to solve their operational challenges.

"If the reports weren't automated like this, I would need one employee spending four or five hours a day just to consolidate the information," said Didier, Facilities Coordinator at AZ Sint-Blasius.

To plan efficiently, the team needed real-time visibility into how many people were entering the facility, what activities would take place, how many people required catering services, and how much cleaning staff was needed.

Structured workflows, integrated systems

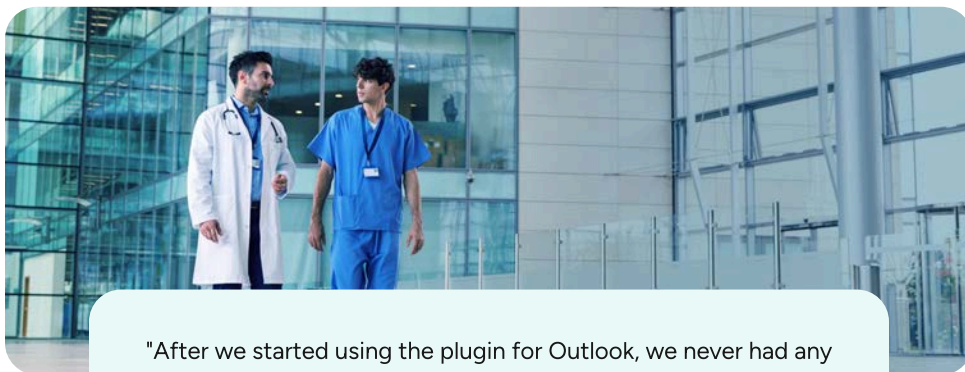
By implementing Sign In Solutions, AZ Sint-Blasius enhanced catering, resource management, and meeting room coordination. Before this, staff faced frequent logistical problems, especially with last-minute catering orders.

"Chefs would sometimes arrive in the morning only to find out they had to cater an event for 50 people—without prior notice. This caused a lot of stress for the catering staff," explained Didier.

With the new system, users now schedule events in advance, allowing facility managers easy access to future event data. This means catering and resource planning is proactive rather than reactive, staff knows what to expect ahead of time, and there are fewer unexpected disruptions.

Synchronized bookings eliminate confusion

The Sign In Solutions plugin allowed AZ Sint-Blasius to connect meetings, room reservations, and resource bookings. This eliminated confusion, ensuring all facility-related bookings were up-to-date and synchronized with real-time changes.



"After we started using the plugin for Outlook, we never had any production or staffing problems" - **Didier** - Facilities Coordinator, AZ Sint-Blasius Hospital

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The integration proved particularly valuable since before implementation, meeting and catering orders were not updated if events were moved or canceled. This had led to wasted food and underutilized resources, with meetings sometimes having catering for 20 people when only five would show up, or in some cases, no one showing up at all.

Maximizing budget efficiency

Sign In Solutions delivered significant financial benefits to AZ Sint-Blasius during a time of budget constraints. The Outlook integration automatically cancels associated resources when meetings change, reducing food and resource waste by more than 20% according to Didier.

The solution improves pre-registration processes through identity verification, minimizes operational risks with automation that meets complex requirements, and enhances the workplace experience from check-in to meeting planning.

Work smarter with Sign In Solutions



Mitigate risk

Improve pre-registration processes, utilize internal and third-party watchlists, verify identities, and ensure audit readiness.



Maximize efficiency

Meet complex operational requirements through advanced automation, customization, and access control integrations.



Enhance experiences

Elevate every part of the process for employees, visitors, and contractors through seamless check in, white label branding, emergency preparedness, and robust meeting and appointment planning.

Ready to upgrade your compliance experience?

Contact us