Sign In Solutions

Veeco

Learn how Veeco revitalized operations with Sign In Solutions' customizable, low-code visitor management

Veeco, a global capital equipment supplier, needed a customizable and efficient way to manage visitors, contractors, and vendors. The company required a flexible, low-code visitor management system that offered full control after experiencing difficulties with previous tools—which led them to Sign In Solutions.

Location	**Industry**	**Size**
Plainview, NY	Semiconductor Manufacturing	1,200

☹ Challenges

- Previous system was **difficult to manage** with too many integrations

- **Technical issues occurred frequently** with the old system

- Customer **support was difficult to access**

- Needed to comply with **Department of Transportation security regulations** for handling sensitive materials

🚀 Results

- **Personalized sign-in experiences** for employees, contractors, job applicants, and vendors

- Integration with Sign In Solutions' compliance for **screening against restricted lists**

- **Automated welcome emails** with WiFi credentials

- Ability to add state-required forms and evacuation information **for each location remotely**

"We used a different system before, and it was just too much to manage. Too many integrations, things kept going wrong, and customer support was difficult."

Roger
Facility Engineer, Veeco

Customized experiences for every visitor type

Veeco's implementation of Sign In Solutions enabled personalized sign-in experiences for different visitor categories. The system includes ID scanning and visitor photo capture, host notifications via SMS, and automated welcome emails with WiFi credentials.

"I couldn't set any of this up before—now I can do it myself, without calling for IT support." - **Roger** - Facility Engineer, Veeco

The platform's flexibility allowed Veeco to add state-required forms and evacuation information to their check in process for each location remotely, without the need to visit individual sites.

Adapting to health and security needs

During the COVID-19 pandemic, Veeco quickly integrated health screening questions into their visitor sign in process. Visitors answered COVID-19 screening questions before entry, and if a concern was flagged, an alert was sent to Roger.

"We used a different system before, and it was just too much to manage. Too many integrations, things kept going wrong, and customer support was difficult," said Roger.

The new system also conducts background checks, screening visitors against restricted lists to maintain security compliance.

Managing security and compliance requirements

Because Veeco handles sensitive materials, they must comply with Department of Transportation security regulations. Sign In Solutions' visitor management system screens visitors against multiple compliance watchlists, including Export Restricted & Denied Persons Lists, Sanctioned Entities & Blocked Persons Lists, and International Terrorist Watchlists.

"If any of the data matches a restricted list, it triggers an alert. It's instant and effective,". When an alert is triggered, entry is denied, giving Veeco immediate security protection."

Roger
Facility Engineer, Veeco

Revitalizing operations with Sign In Solutions

Sign In Solutions has delivered a comprehensive solution to Veeco including low-code, highly customizable visitor management, integrated compliance screening for security, centralized control over multiple facilities, and easy, on-the-fly modifications.

> "Customization is the key benefit. You can tailor it as your needs evolve."
>
> **Roger**
> Facility Engineer, Veeco

The cloud-based system provides pre-registration and security screening, custom visitor check in experiences, advanced compliance automation, and management for multiple locations from a central platform.

Work smarter with Sign In Solutions

⚠️ Mitigate risk

Improve pre-registration processes, utilize internal and third-party watchlists, verify identities, and ensure audit readiness.

📈 Maximize efficiency

Meet complex operational requirements through advanced automation, customization, and access control integrations.

🛡️ Enhance experiences

Elevate every part of the process for employees, visitors, and contractors through seamless check in, white label branding, emergency preparedness, and robust meeting and appointment planning.

Ready to upgrade your compliance experience?　**Contact us**