

Behavioral Healthcare Solutions



Introduction: Behavioral healthcare industry has very specific needs and has its own unique requirements that cannot be accomplished by off the shelf product. It also has limited financial resources available to spend on technology solutions. We have developed and implemented entire suite of Healthcare products and software solutions for Behavioral Healthcare organizations. These solutions have been tested, certified and approved by the Office of the National Coordinator for Health Information Technology and Authorized Testing and Certification Bodies (ONC) and support meaningful use and HIPAA compliance. These solutions are specifically targeted to Michigan Department of Community Health.

Solution: The solution is designed as a comprehensive health record system that allows clinicians to create document for patients like diagnosis, assessment, treatment planning and discharge. The solution processes scheduled services by clinicians, where they can relate their services to goals and objectives set in treatment plan for a patient, and generates charges for completed services, create claim for generated charges followed by adjudication of claims by payer to check claim status as denied, pending or approved. Prints checks for approved claims and remittance advice or send denial letter for denied claims. There are post payments and adjustments for ledger entries. Application supports features like verifying customer eligibility for Healthcare plans. Medication prescription and sending medication orders as fax to pharmacies. The suite comprises of Practice Management, Electronic Health Records, Care management, Medication management, Claims management and data warehouse solution. It is available in both web and standalone version.