

## ***Villa Basilea Digitises Staff Management with Softworks***

“ I managed to complete a monthly schedule for the entire staff **in just two hours!** ”

### **Case Study**

*Villa Basilea is a long-established healthcare facility in Genoa, Italy, with over 40 years' experience in elderly care and support for individuals with psychological vulnerabilities. Founded by Luca Pallavicini and Giuseppina Conta, the facility has built a strong reputation for delivering high-quality healthcare services while maintaining a family-oriented approach that prioritises the dignity and well-being of its residents.*

## The Challenge: Modernising Shift and Attendance Management

As its services grew and staff numbers increased, Villa Basilea identified the need to modernise and digitise its shift and attendance management processes. The goals were clear:

- Optimise administrative time
- Improve transparency and accessibility of operational information

Chiara Raschillà, System Administrator, explains:





**“** *We decided to move to a digital version of shift management to speed up shift creation and payroll generation, make shifts accessible to everyone via an app, and have more control over clock-ins.*

## Why Softworks?

Following a thorough evaluation of multiple providers, Villa Basilea selected Softworks for its ability to tailor solutions specifically to the healthcare sector and for the exceptional ongoing support offered by its technical team.

**“** *The solutions offered by Softworks were the best. Thanks to the intervention and patience of the technicians, a product was created that met exactly what my company needed.*

## Objectives

-  Streamline shift creation and payroll preparation
-  Provide staff with direct access to schedules via an app
-  Make clock-ins and clock-outs mandatory and verifiable
-  Ensure shift schedules are always printable for inspections

## The Results

Since implementing Softworks, Villa Basilea has seen significant improvements in daily operations:

- ✓ **Faster shift creation:** Shifts can be created and edited quickly, with more collaborative input from managers
- ✓ **24/7 schedule access:** Staff can check their shifts at any time via the app
- ✓ **Transparent attendance tracking:** Clock-ins and clock-outs are recorded accurately, ensuring fairness and compliance
- ✓ **Simplified payroll:** Automated calculations save time and reduce errors in payroll preparation

### Favourite Feature:

“ Undoubtedly, the final calculation of clock-ins is an essential tool for quickly preparing data for the payroll consultant.

### Transforming Planning with eRostering

During the project development, Villa Basilea identified the need for a monthly shift plan that could be replicated and adapted with ease. Softworks responded by implementing its advanced **eRostering** platform.

The impact was immediate:

- Monthly scheduling, which previously took several days, is now completed in just two hours
- Shifts can be rearranged and sorted with ease, greatly improving flexibility and organisation

As Chiara recalls:

“ I managed to complete a monthly schedule for the entire staff **in just two hours!**

### About Softworks

Softworks helps organisations streamline employee scheduling, attendance, and HR processes, freeing up time to focus on what matters most — delivering exceptional care.