



Client

Hancock Regional Hospital is a full-service community hospital based in Greenfield, Ind., serving the region with a focus on primary care, patient comfort, and convenience. HRH offers a state-of-the-art cancer care facility, long-term critical care, OB services, hospice, and a full complement of inpatient and outpatient services.

Challenge

Consolidating a variety of existing monitoring points into a comprehensive enterprise license package

Prior to signing a system-wide enterprise license with Sonicu, HRH had several individual monitoring agreements for a variety of Sonicu monitoring applications, including temperature and humidity at Hancock Surgery Center, refrigerators and cold storage units throughout the enterprise and vaccine storage units at Hancock Physician Network off-site clinics.

Results Summary

Patient safety enhanced and efficiency improved with:

Automated measuring/logging

- Eliminated thousands of FTE hours previously dedicated to manual monitoring and data logging.

24/7/365 SMART Alarming

- User-defined parameters tailored to urgency levels that can be automatically escalated to the next level.

Total monitoring and data accessibility

Cloud-based data and alarming platform accessible from any desktop, email or smartphone.

SMART Management Tools

- Allowed users to input comment and context for alarm events, automatically organizes reports by folder in user-defined formats to streamline reporting and documentation.

SNAP Recalibration

- Eliminated downtime associated with annual temperature probe recalibration requirements by pre-scheduling a NIST traceable recalibrated probe that simply snaps back into service.

Future expansion

- Facilitates scaling opportunities for expansion and hardware purchases at a fixed price.



See reverse side for our solution >>

The Sonicu Solution

System-wide Enterprise License

By consolidating all its individual monitoring plans into one comprehensive system-wide enterprise license, HRH was able to identify all of its manual measuring and monitoring processes and automate them at one fixed price as its needs evolved.

Satisfaction

"Our refrigeration system was monitored manually; a staff member would go to each unit and record the temperature on a handheld thermometer. The problem with this type of monitoring is that you only know what the temperature is at the time of the reading. How do you know what is happening the other 23 hours and 59 minutes?"

– Tim Livesay
Pharmacy Director, Hancock Regional Hospital

