

# How Hostari empowered their one man HR team by adopting an all-in-one HRIS

See how Sprout and Hostari collaborated to simplify HR and payroll processes, and find a custom fit solution for their unique requirements as an MSME. #SproutSuccessStories #GreatEmployersUseSprout



4

Headcount



**Information & Communication**  
Industry



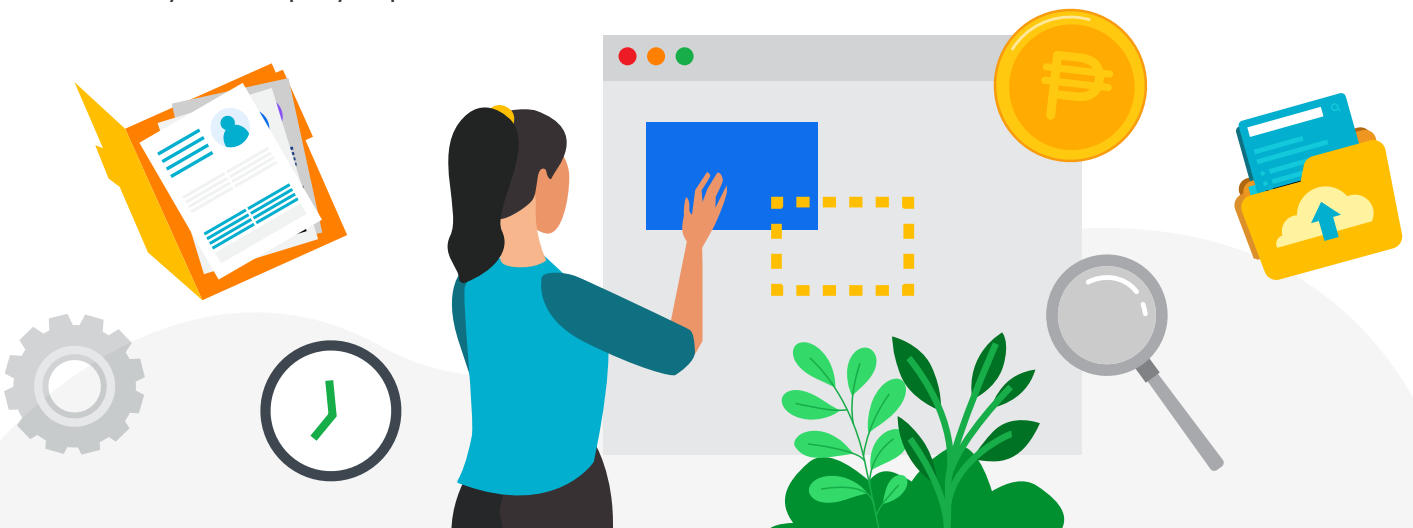
**Game Server Provider**  
Product

## Background

Hostari, a Game Server Provider, encountered several pain points that hindered their operations. One of their major challenges was the absence of an HR system tailored to their organizational needs, coupled with a manual payroll process. Ms. Mharnelle Miole, the HR Manager, recognized the pressing need for an HR and Payroll system that could assist them in efficiently handling their administrative tasks.

Before Sprout, Ms. Miole had to manually calculate employee payroll while juggling various HR responsibilities. As an MSME company, Hostari had unique requirements and sought a customizable and adaptable system. Knowing the significance of a system that could cater to her specific needs as an HR Manager, Ms. Miole proactively sought a solution.

Hostari, currently comprising a team of four employees, experienced significant benefits upon implementing Sprout, an automated system. By leveraging Sprout's capabilities, the company successfully streamlined their focus on core tasks, reducing the time and effort dedicated to payroll computation. Moreover, Sprout's automated system effectively managed Hostari's HR administrative tasks, providing the much-needed support and reliability the company required.



## History

Hostari, a registered business in the United States since March 2021, is a leading provider of high-quality game servers. Prioritizing the delivery of the ultimate user experience and understanding that seamless gameplay is paramount for gamers of all levels, Hostari was founded to alleviate the burden of server logistics, allowing players to immerse themselves in their gaming pursuits fully. Since company establishment, Hostari has rapidly emerged as a trusted leader in the game server hosting industry. Creating a platform that prioritizes uninterrupted gaming enjoyment by combining our passion and expertise.

## Mission

Our mission is to customize and deliver game servers as close as possible to gamers around the world. We handle the performance, security, and configuration, while our customers focus on their community and personal entertainment.

## The Challenges

### Solely handling HR admin tasks that require a reliable system

Hostari faced the challenge of having only one person responsible for managing their entire HR system, leading to unfavorable after-work hours due to the absence of an efficient HR system.

Additionally, given there was only one person on the HR team, Ms. Mharnelle was also responsible for processing the teams' payrolls manually. In order to continue operating sustainably as the HR administrator, she realized that she needed a better system to manage their organization's needs.

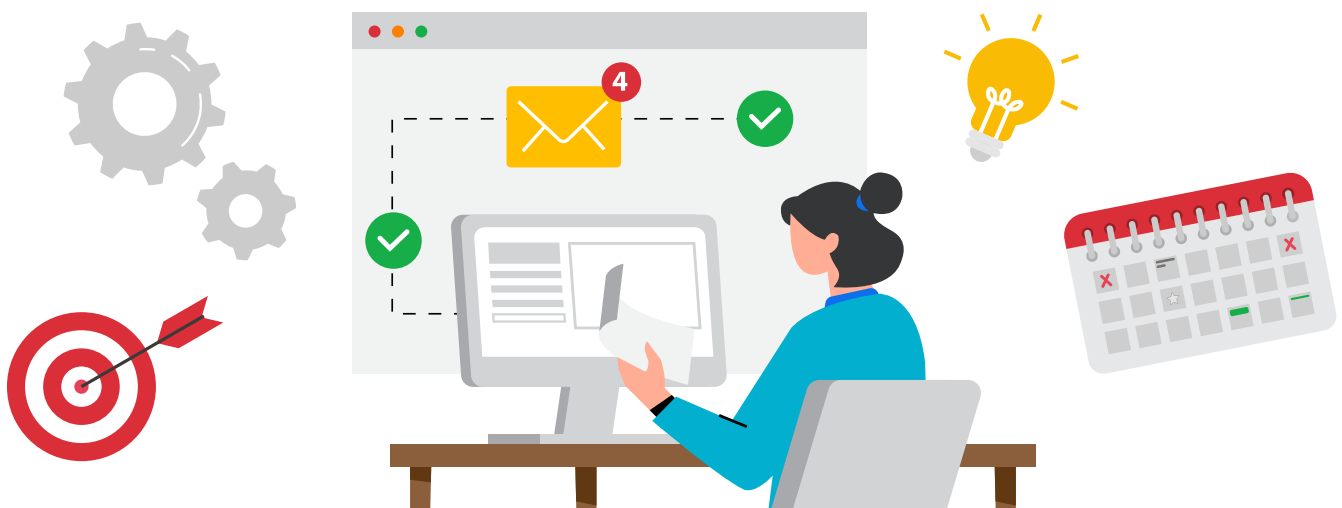
### Conducting payroll runs manually

Hostari's HR Manager bore the sole responsibility of managing payroll affairs without the aid of a dedicated system or payroll service provider.

She manually calculated the overtime of her employees and incorporate it into their monthly payroll. The lack of a streamlined and efficient solution not only consumed valuable time and effort but also increased the likelihood of errors and inaccuracies.

### Finding a system that adjusted to their needs

Even with their small headcount, Hostari faced a significant challenge when considering whether to continue with Sprout. They recognized the invaluable role Sprout played in optimizing their operational efficiency regardless of the potential cost implications. Acknowledging the unique needs of their smaller team, Hostari and Sprout discussed alternative options to find a mutually beneficial compromise to this concern.

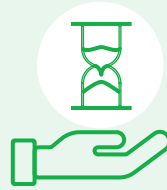


## The Solution

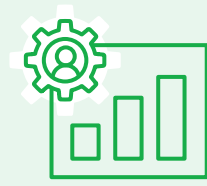
Hostari and Sprout worked together to...



Conveniently and efficiently **monitor** their employees' attendance



**Achieve** a payroll processing time of 5 mins

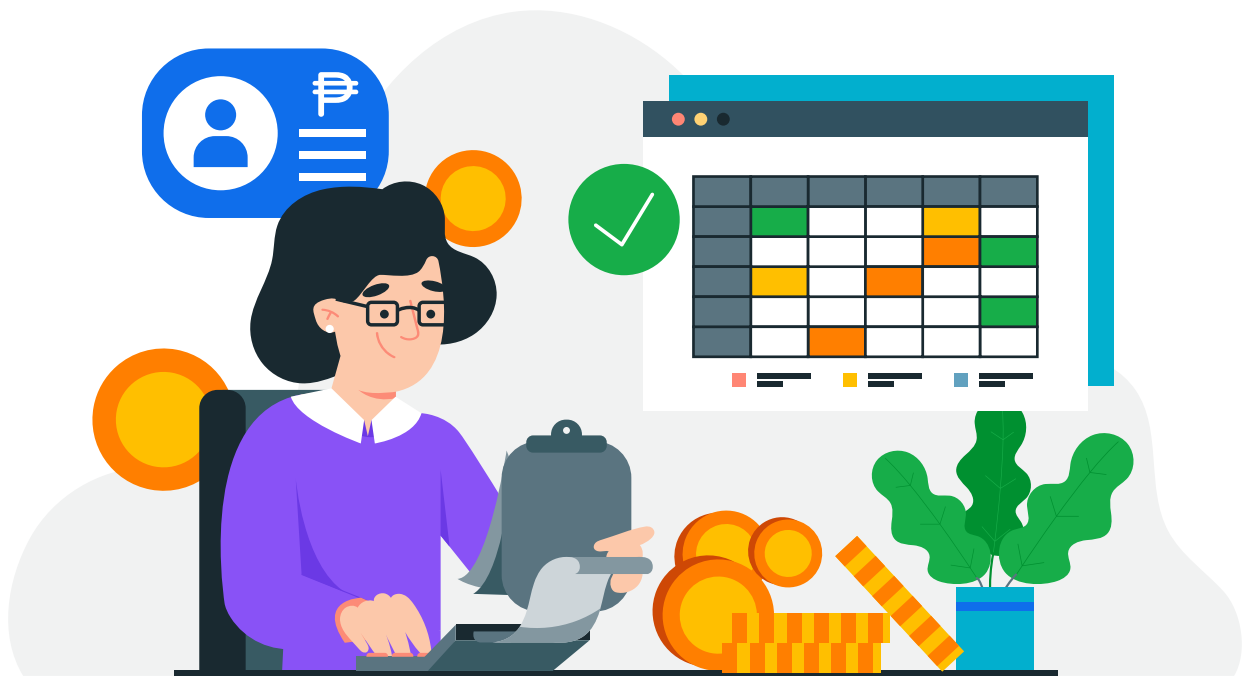


**Customize** an agreement that fit their company's needs

## The Results

Hostari faced significant challenges of managing all tasks independently as they lacked a reliable support system. Manual payroll processes also presented challenges as it demanded substantial time and effort. Additionally, Hostari, as an MSME company, needed a system that could adapt to their unique needs.

Sprout, a user-friendly and customizable system, resulted in a transformative solution. Sprout efficiently addressed their HR tasks and streamlined the payroll processes by **eliminating manual processing**. Thanks to Sprout's efficient features, Ms. Mharnelle Miole, the HR Manager, now completes payroll calculations in **less than 5 minutes**.



In addition to the time-saving benefits, Ms. Mharnelle appreciates the ease of use that Sprout offers. Its fast and accurate system enhances efficiency, while the Sprout HR app simplifies the process of checking and approving leaves, making it much more convenient. Moreover, Sprout provides comprehensive visibility to HR administrators, instilling confidence in Ms. Mharnelle as she manages her team's attendance.

Overall, Sprout has significantly alleviated Hostari's challenges by providing an efficient and user-friendly solution, empowering Ms. Mharnelle and her team to effectively handle their HR and payroll tasks.

## Testimonials

Ms. Mharnelle shares firsthand insights into the transformative impact Sprout has had on the efficiency of her everyday work

*"I like Sprout HR. It's fast and very easy to check employee leaves. I just look at the app to see the request and approve it. I see everything with Sprout HR."*

**MHARNELLE MIOLE**

HR Manager  
Hostari

**Users  
Love Us**

**High  
Performer**

SUMMER  
2022

**Best  
Relationship**

SUMMER  
2022

**Best  
Usability**

SUMMER  
2022

**Easiest  
Admin**

SUMMER  
2022

## About Sprout

Sprout Solutions is the largest local SaaS company in annual recurring revenue (ARR) in the Philippines, impacting the lives of Filipinos by improving business in the country. Sprout offers an HR platform for the future of work with an ecosystem of desktop and mobile solutions that automate and simplify core HR & Payroll, recruitment, performance management, employee engagement and benefits, and valuable HR analytics. These innovative solutions have been consistently awarded by G2 and Capterra, recognized global review sites that identify top business software products. Also awarded as a 2022 Growth Champion locally and in APAC by Philippine Daily Inquirer and the Financial Times.

**sprout**  
SOLUTIONS



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