Steelcase

Connect 4 Directories to Provision Users Globally

At a glance

INDUSTRY	USERS	TOP APPS
Other	Large	SAP ORACLE basecamp jive

Steelcase and OneLogin

According to IDC nearly 75% of the U.S. workforce is mobile; in Japan, it's nearly 80%. The center of knowledge production, the office, is now everywhere. Few companies understand this dynamic better than Steelcase, the global leader in furnishing the work experience with $2.75 billion in sales last year. For 100 years, Steelcase has been bringing human insight to business by studying how people work, wherever they work.

Steelcase is a company that eats its own cooking. According to Gary Graeff, IT Group Manager at Steelcase...

> "If you look around Steelcase you'll see we don't really have very many desks for people to sit at anymore. We have remote workspaces or we have collaborative work spaces we also encourage people to work off-site if they need to from home if they need to from a coffee shop if they need to. So if you're going to be working from all those varieties of locations you need to be able to access all of your work, your data, your applications no matter what device you're on or where you're at. And OneLogin allows that to happen seamlessly."

Steelcase

> ""There are a lot of solutions in the cloud that our users want to use and as an IT organization we can take two stances: we can just say absolutely not and shut it off and then make them use our systems or give them a method by which they can adopt those that make them most productive.""

GARY GRAEFF
IT Group Manager

Adoption Drivers

> What OneLogin does for us is it gives us the security that we need and still gives our users the flexibility that they want to choose those productive apps.

GARY GRAEFF
IT Group Manager

In addition to providing Steelcase's 11,000 internal employees with easy and secure web single sign-on (SSO) to dozens of cloud applications like Jive, Oracle CRM OnDemand, Service-Now, GoogleApps, Concur and Basecamp, OneLogin is also providing service to its 24,000 customer and partner community via OneLogin for External Users. The external users sign into a Steelcase-branded login page and get access to multiple applications that make up Steelcase's online presence. New partners are automatically provisioned in the Jive Partner Portal when users first sign in using SAML-based Just-In-Time Provisioning. Not only this, but adopting new cloud services took Steelcase days, weeks and even months to attain proper integration and authentication. With OneLogin, all of this changed.

About Steelcase

Steelcase was founded in 1912 by a few people with a strong commitment to integrity and doing the right thing for their customers, employees, business partners, associates and neighbors.

Our brands offer a comprehensive portfolio of workplace products, furnishings and services, inspired by over 100 years of insight gained serving the world's leading organizations.

We are globally accessible through a network of channels, including over 630 dealers in over 800 locations worldwide. We design for social, economic and environmental sustainability. We have $107.7 millions invested in research, design, and development activities over the past 3 years.

Why OneLogin?

Synchronizing four Active Directory instances across the globe in real-time

Steelcase's users are stored in four Active Directory instances that are kept synchronized with OneLogin in real-time. The four directories contain US employees, EMEA employees, APAC employees and external users. Using OneLogin for all types of users makes it easier for Steelcase to control access to cloud applications and to allow users with different roles to access the same accounts.

SAML-enabling internal web applications

Steelcase used OneLogin's open-source SAML Toolkits and guidance to SAML-enable their internal web applications. Steelcase's SAML-based applications work perfectly with OneLogin's Zero-Config Active Directory Connector, which makes life easy for users in several ways, including allowing users to sign into applications with their Windows credentials, deep linking, password elimination and automatically renewing sessions. Best of all, SAML is fast. One browser redirect is all it takes to securely sign a user into an application.

Rolling out apps now takes days, not weeks

Steelcase's IT team can now roll out new applications in days, instead of weeks, and employees get one-click access to their apps whether they are at the office, at home or on the go.