

Case Study: Driving Value-Based Improvement in an Independent Florida Practice

How Did it Work?

Stellar Health ("Stellar") worked with a Florida provider practice to help improve their **quality** and **MLR** performance. Stellar helped engage the practice through their easy-to-use platform, granular workflow steps, and incentive payments in real time. The **7+ provider practice** has **~20%** of their total lives managed on the Stellar platform.

About the Practice

- 2020 Quality, Cost Efficiency, **Cigna Care Designation** and **Tier 1 Provider**
- Stellar's platform **seamlessly** supports the practice's smooth EMR workflow so the **weekly activity rate** in the platform is **100%**
- After **only 90 days** of working with Stellar, **quality** performance **improved**



**Generated
\$1,200**
in value per patient



**Improved coding gap by
+0.12**
in 6 months



**Improved quality by
+0.5 Stars**
from 2018 to 2019

Practice Profile

What do you love most about your job?

"Preventative medicine is still not understood by most of our patients. I love the fact that I'm able to educate them and our staff on what preventative medicine is. The mindset in medicine / healthcare is shifting, where we are starting to see the patient as a whole. It's great to be a little part of that shift!"

What has been the biggest benefit for your practice from working with Stellar Health?

"Stellar's platform keeps all the necessary information in one place. Stellar makes it's easier to identify what gaps are still open so we can address them on a daily basis. The platform organizes all the information and keeps us focused on what actions need our attention. Since I joined the practice in January, I have noticed an improvement in communication between practice staff and providers, Stellar has helped our practice in the best way possible."

What does a typical day look like for your practice since using the Stellar platform? Please describe your current practice workflow.

"In our practice, the workflow depends on the provider / practice staff. Most of our providers have their staff, print the *patient summary sheet* so they can be reminded of what gaps are open during the visit. Once the visit is completed, the provider gives the information back to the practice staff so it can be logged in the Stellar platform. Our providers / practice staff use Stellar simultaneously with our EMR."

Answered by the Office Manager from the Florida Practice



Stellar Health is empowering providers and practice staff to deliver high-quality care through real-time notifications and meaningful incentives.

Questions? Visit stellar.health or email hello@stellar.health.

