CASE STUDY

Expense Reporting Simplified

d&b audiotechnik Drives Efficiency with SutiExpense - An Online Expense Management Solution



SutiExpense is a cloud-based expense management solution that I personally recommend to every organization. Easy to track, approve, reimburse employee expenses, and evaluate spend.

- Adria Wright

Traditional Expense Management Process is Time-Consuming

As the business was expanding, d&b audiotechnik found it difficult to manage the entire process based on the traditional pen and paper method. It was very complex, time consuming and also accompanied by issues such as missing reports, irregularities with receipt submission, and more. The company realized that switching to automation was the right call. By leveraging solutions such as Expensify, Databasics, Certify, Concur, and Xpenditure, all of which had almost similar features failed to meet the company objectives in terms of cost, required contract, reporting, complicated layouts, and the ability to customize.



The Customer

d&b audiotechnik

Headquarter

Backnang

Year Founded

1981

Size

501-1000 employees

About d&b audiotechnik

d&b audiotechnik aims to constantly elevate the quality of sound systems to accurately transfer passions. It provides a thorough resource for product and system consultation, planning and repair services, onsite technical support, education and training, finance assistance and more. As a renowned market leader worldwide, d&b audiotechnik defines the global standard for technology, quality and support of professional sound reinforcement systems.

SutiExpense Comes to the Rescue!

Finally, d&b audiotechnik implemented SutiExpense solution and found that this automated system was able to meet the expense needs of the company. During the product installation, they faced some challenges but the issues were quickly resolved with constant customer service by the support system and the implementation was very successful. With SutiExpense, expense tracking became easy and the management had better access to the employee expense information to manage the reimbursement process. Business processes such as collection and viewing of data, collecting of receipts and generation of clean, user-friendly reports, were simplified.

Key Reasons for Choosing SutiExpense:

- No contract required
- Cost per active user a month with unlimited access
- Customizable via self or support
- Simplified Expense Reporting
- Direct support via email
- Direct interaction with representatives from the support team

How SutiExpense Resolved Problems

Previously, the company used to compile all the claims and attach them into a file. But now everything is in one place. SutiExpense has completely eliminated the use of spreadsheets and paper. Improvement in turnaround times for processing the reimbursement claims was noticed. With this, employee frustration got reduced and expense management was no longer a headache for the organization. The employees no longer had to waste time collecting, storing, and filing paper receipts and were able to track their daily allowances on trips.

"Whether you are at your office, on the road, or anywhere else, SutiExpense is an amazing perk for the employees and makes it quick and easy for you to remain on top of expenses."

- Adria Wright