



CASE STUDY SutiExpense

DOVERCO INC. WITNESSES A
CONSIDERABLE TRANSFORMATION
WITH SutiExpense

“We followed a paper-intensive and cumbersome T&E management process. But SutiExpense has helped us to streamline the entire expense workflow, resulting in quick approvals and timely disbursement of employee reimbursements.”

-Pierre-Alexandre Wolfe

Cost Leakages and Needless Delays with Manual Expense Management

Previously, the organization managed conventional expense management procedure. The submitters had to scan paper invoices, reports, receipts, and later the finance team had to audit every item manually and acquire handwritten approval before making the payment. Approvals and communications were done through email, without any digital routing and there wasn't any way to validate compliance.

Reimbursements took around 12 days and needed at least 15 minutes of data



Headquarters
Lachine, Quebec

Founded
1950

Industries
Packaging and Containers

Company Size
51-200 employees

About the Company

Situated in Lachine, Quebec, Canada, Doverco holds an integral part of the paper products wholesaler industry and material managing apparatus. The organization has been serving for more than 65 years, to several clients all across Canada, such as manufacturing industries, food and beverages, retailers, and other commercial and industrial consumers.



entry after approval.

The company reached a point where it became critical to automate the complete expense process. They were searching for a flexible solution, which could offer users with comprehensive analytics reporting to management.

Reasons to embrace SutiExpense

After deploying SutiExpense, Doverco Inc. witnessed an overwhelming positive response from the users. Employees were satisfied to have a robust expense reporting platform with easy-to-use mobile functionality for electronic receipt capturing. The approvers can now approve or reject expense reports directly through any smart device. This makes the reimbursement method more effective.

By making claim process easier along with facilitating faster approvals, the system aided to improve staff productivity by 25%. Plus, granular insight into travel plans of staff across the business enabled them to eliminate unnecessary travel and reduce expenses by 15%.

Business travel team could free up the resources to engage them on more strategic areas instead of only handling operational activities. Enhanced productivity gave way to potential risk

mitigation. Within the first three months of using SutiExpense, over 70% of corporate bookings were automated.

Best Features of SutiExpense

- Ease of use
- Mobile capabilities
- OCR
- Customization
- Integration with document management system
- Expense report processing
- Excellent Customer support

“SutiExpense has changed the way we serve our customers by adding more flexibility and enabling us to focus on the service as opposed to back-office administrative tasks”

- Pierre-Alexandre Wolfe

