

CASE STUDY

SutiExpense

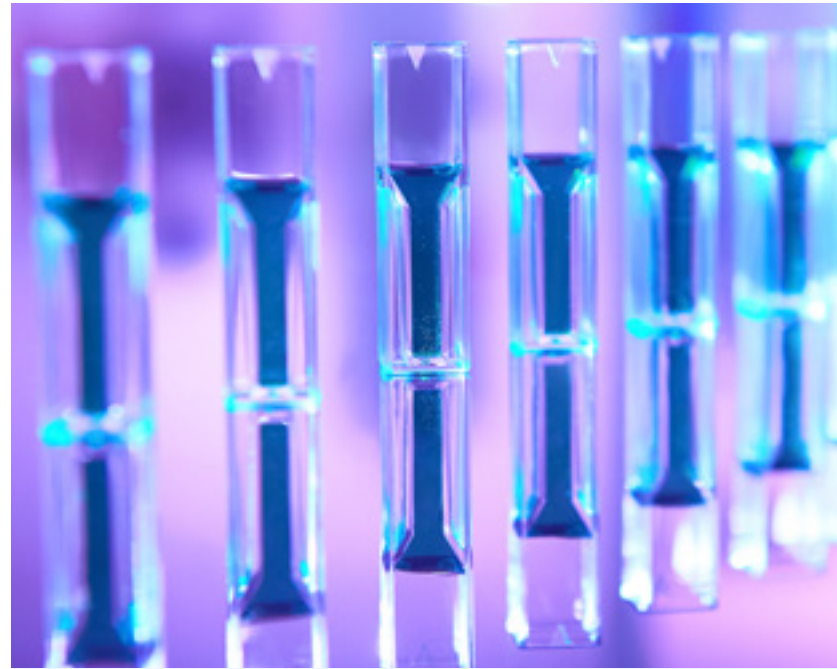
HERITAGE CANNABIS AUGMENTS
COMPETENCE, CONTROL AND
ACQUIRES A DYNAMIC TECHNIQUE
TO HANDLE SPEND

“*SutiExpense matches employee and business requirements as the solution is extremely intuitive and robust. The satisfaction rate of employees is more than 72% and still continues to grow.*”

*-Jasmine Paige
Controller*

Hurdles!

With a huge increase in number of employees, Heritage Cannabis started looking towards making the expense management procedure more effective in order to progress its market competitiveness. The business was handling expenses manually. As the process was paper-intensive and traditional, the reimbursement cycles were lengthy, and workers were unable to understand the status of their submitted claims due to lack of approval monitoring mechanism.



Headquarters
Toronto, Ontario

Founded
2007

Company Size
51-200 employees

About the Company

Heritage Cannabis is the leading cannabis provider using modern technology and supply chain enhancements that serve customers, vendors, and partners in the best way. The organization leverages innovative techniques in order to nurture, develop the cannabis, and implant this into healthcare practices.

Plus, they faced problems submitting claims on the move. The organization's finance team had to spend productive hours validating the invoices. Because of poor visibility into expenses, receiving budgetary idea for scheduling purposes was no more possible. Ensuring adherence to the spending policies was a key challenge for the team.

The HR team was anxious about reduced staff experience due to the delays in processing claims and reimbursements. So, the manual method for travel and expense management was impacting employee morale, resulting in productivity losses, and making the policy compliance challenging.

Why It's Time to Change?

With SutiExpense solution, Heritage Cannabis has successfully optimized the way business expenses are recorded and submitted, thus saving staff hours for core activities. Moving to an automated expense system addressed many issues that the company wanted to solve. The expense reports and invoices are tracked throughout the procedures, offering visibility for the workers.

The cloud-based software enabled Heritage Cannabis to stay on top of expenses with real-time insight into spending. The employers can

insert comments in the error-prone claims, allowing workers to fix problems immediately. The solution has aided them to eradicate traditional methods and has alleviated their accountant's work by flagging out-of-policy expenses automatically. The company was really impressed by the user-friendly customer support they received during the initial installation of SutiExpense.



Best Features of SutiExpense

- Customer service
- User experience
- Cost-effective
- Simple receipt uploading and matching

“Managing expenses effectively is critical for the organization and cloud-based SutiExpense application is an excellent solution that has fulfilled our business needs. It's smart, accurate, and user-friendly.”

-Jasmine Paige
Controller