CASE STUDY

Expense Reporting Simplified

SutiExpense Has Reduced the Approval and Reimbursement Cycle Time for Intersection for the Arts



"SutiExpense was able to meet all our initial wants and requirements. The process is quite easy and delivers a lot of control and visibility."

Tania Butterworth

Obstacles

For quite some time, the organization has been facing challenges with their previous expense management system. The employees needed to send their payment request forms for approval through email. This process involved a lot of manual data entry and created confusion in the workflow accompanied by security threats and a lot of room for error. The organization reached a point where it became crucial to automate the entire expense workflow. Intersection was looking for a flexible and mobile-friendly solution that could provide the employees with detailed analytics reporting to management.



Headquarters
San Francisco, CA
Year Founded
1965
Size
11-50 employees

About the Company

Intersection for the Arts incorporated in 1965 is a pioneering arts and community development company which brings people together across boundaries to initiate a break-through change. Their programs accentuate collaboration, relationship, and process. They work with multiple artists through fellowships, performance, workshops, residencies, commissions, and public art projects. Intersection offers significant research and development support, emphasize creative process, develop strong partnerships to provide artists with space to push and explore the boundaries as well as collaborate across silos.

Reasons behind Deploying SutiExpense

To overcome the challenges with the manual expense process and as a priority, Intersection began looking for an automated expense management system and wanted to implement the software on a trial basis. The organization came across and tested SutiExpense. The employees working at Intersection found that the product met all their company's requirements and was available at a reasonable price. With SutiExpense, the approval process was made easy and Intersection was able to save hours each week.

Features that Impressed Intersection for the Arts

- Customization
- Customer Service
- Pricing
- Mobility for travelers
- Enhanced reporting

Tania Butterworth

[&]quot;Our employers had to spend a lot of time manually reviewing and approving expense reports on paper. SutiExpense was a good fit in the market to address our needs."