CASE STUDY

Expense Reporting Simplified

SutiExpense Eliminated Paperwork and Provided Data Transparency for Maxim Group



"The automated solution enhanced staff efficiency by completely eliminating data entry while enforcing expense policies and speeding up the approval time."

Diana Hensley Accounting Manager, US Operations

Major Pain Points

Maxim Group used to depend on a manual expense management process. Users had to complete excel sheets, print, and attach hard copy receipts. Later, the sheets needed to be passed over to the relevant employer for approval, and then mailed to the AP team. Accounts payable employees spent a lot of time reviewing each line against the receipt and entering the expense claim manually into their accounting and payroll system.

The organization decided to change and automate their work-flow, improve employee effectiveness, minimize redundant process, and provide data transparency for accurate spend analysis by choosing SutiExpense!



Headquarters
Shanghai
Industry
Apparel & Fashion
Year Founded
1973
Size
1001-5000 employees

Company Overview

Founded in 1973 in Taiwan, Maxim Group extended into international manufacturing and export amalgamation with more than 3000 employees. The company's primary objective is to provide seamless and authentic solutions for the label and packaging industry. Their primary focus was to extend the business internationally. Now they have print shops all over the world, which offers quick delivery for apparel brands, global retailers, and manufacturing sites.

The Transition

The transition from excel sheets to a fully automated cloud-based expense management solution like SutiExpense addressed problems that the organization wanted to be resolved. With paperless AP workflow, everything is sent to a centralized email which AP employees can access easily. Invoices and expense reports can be monitored throughout the process thus providing transparency for the staff and AP.

By the help of automated compliance and approval routing process through a business rules engine, all out of policy expenses are flagged out while the rest continue through the approval flow without holding back the complete expense report. Enforcing policies makes audits simple and fast. Expense reports get processed quickly and employees are reimbursed on time.

SutiExpense Features Liked by Maxim Group

- Simple user-interface
- Automated email alerts
- Managing receipts efficiently
- Good customer support
- No duplicate invoice payments
- Customization

"The advantages of using SutiExpense include visibility to expenses, appropriate levels of approval, and compliance with corporate rules."

Diana Hensley Accounting Manager, US Operations