

SutiExpense Minimizes Overhead Costs and Enhances Employee Efficiency for Ontario College of Teachers



Our team is extremely happy with the automated expense management system and the reduction in time spent to create and submit expense reports. Staff can use their mobile phones or any other smart device on the go for approvals, receipts, and quick reimbursement.

- Romeleee Lantano

Pain points of Manual Expense Management Process

The previous expense management used by the college was entirely paper-based and the method for approving and processing the hard copy claims was time-consuming and tedious. College members also had to give quite some effort to manually enter the data into the financial system. This process invariably caused errors in calculations and currency conversions and thus, needed frequent revisions and corrections.

They tried another expense solution from the existing vendor who was supporting their ERP systems. But the solution was not able to meet their requirements. The user interface and expense review UI was complicated to operate and the solution came with unsatisfactory customer support service.



**Ontario
College of
Teachers**

The Customer

Ontario College of Teachers
Headquarter

Toronto, Ontario, Canada

Year Founded

1997

Size

51-200 employees

Brief Introduction

The Ontario College of Teachers is the regulatory college for teaching professionals in Ontario and is the largest self-regulatory body in Canada, established in 1997. The objective of the college is to license, govern and regulate the practice of teaching. Some other responsibilities comprise of developing standards of teaching practice, regulating ongoing teacher certification and professional development, and accrediting teacher education programs.

Replacing the Paper-Based Solution with SutiExpense

SutiExpense was the automated expense management solution they were looking for to resolve their problems. They are now able to easily standardize approvals across various business units and approval timelines were improved. Better reporting allowed the finance team to have deeper visibility into each expense and their status. The implementation process tailored the software exactly to their needs and made custom reports and account setup a breeze. A survey sent to the pilot users revealed a satisfaction rate of over 95% with nearly 100% of the product functionality being used.

Doing Better Business with SutiExpense

By leveraging SutiExpense, the company has benefited from considerable productivity enhancements and major efficiency savings. Previously, the claiming process was not at all user-friendly. Manually entering data lead to an unavoidable margin for error which hindered productivity to a great extent.

SutiExpense not only resolved the issues persisting with the paper-based expense management solutions, but was also able to cater to the other requirements such as complex approvals, importing to accounting system and provided satisfying customer support. Ontario College of Teachers even recommends this useful solution to fellow regulators, as even small operations are perfectly supported by the solution.

"SutiExpense has minimized labor-intensive efforts in the expense management process at OCT- members working here can claim expenses in just a simple click. Our finance department is also saving lots of time in processing expense reports instead of filling forms, taking print outs, stapling corresponding receipts to the expense reports, and more."

- Romeleee Lantano