SutiExpense Made Expense Reporting 100% Paper-less for Signature Health

> **"** *SutiExpense is an intuitive, simple, cloud-based solution that re-places outdated, manual processes of settling business, employee, and travel expense claim. It helped our organization and simplified inefficient and cumbersome processes of collecting and processing expense claims."*
>
> *Rob Carter*
> *IT Project Manager*

Hurdles!

As the number of employees are growing, the organization was finding it quite difficult to manage expense claims. The desk-top application was quite challenging, and they did not have a light-weight mobile version of the software. Receipt scanning was difficult as it involves hard copies to get scanned or photo clicked, mailed to, and then downloaded on the work stations.

The existing expense management solution was not at all us-er-friendly, and the department also could not get suitable cus-tomer support. Then, the Signature Health team tried a couple of expense management solutions from other vendors, but the solutions were not able to fulfill their business demands.

Headquarters
Mentor, Ohio
Year Founded
2011
Size
501-1000 employees

About Signature Health
Signature Health provides acces-sible, comprehensive recovery services to people suffering from mental health and/or substance abuse problems. The organization offers needed help and support to adults, adolescents, children, and families in a respectful envi-ronment. The staff is highly skilled, experienced, professional, and committed to providing ade-quate care to every single client.

Why Did Signature Health Decide to Deploy SutiExpense?

Signature Health selected SutiExpense, which was finally able to resolve the issues faced by the employees and meet specific requirements. While installing the software, the team faced some initial challenges as presented by almost any new product, but the customer support team at SutiSoft was very prompt, responsive, and assisted with quick changes and knowledge transfer about the product.

Realized Significant Time Savings with SutiExpense

The solution was able to streamline the complex approval process and the user setup as reported by the AP department. The end-users can snap pictures of receipts at hotels, restaurants, or anywhere else using their smartphones and upload to the mobile app. They no longer need to track and maintain paper receipts.

The organization had conducted some stakeholder surveys and found that the existing expense management solution was among the top five reasons for the frustration of employees. However, SutiExpense turned the tables and ranked among the top five choices for the stakeholders.

Features that Excited Us

- Pricing
- Customization
- User Experience
- Customer Service
- Automated Email Alerts

Why SutiExpense

SutiExpense is an automated expense management solution, designed to meet the business requirements of all types of organizations. It is simple, customizable, efficient, and hassle-free. The organization is delighted for the features the solution offered and has recommended to its peers. The support team is exemplary for its prompt responses, quick fixes, and timely deliverables.

"Installing SutiExpense transformed the way we do business. It has become effortless to transact, and employee travel requirements are getting addressed on time without further delays."

Rob Carter
IT Project Manager