Think | Stack Automated Their Error-Prone, Time-Consuming, and Traditional Process with SutiExpense

THINK STACK

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"We are pleased to have a reliable platform like SutiExpense to manage expenses across the business that has made a lot of things more efficient and enjoyable for the staff."

Tabitha Marshall

Struggling with Heavy Paperwork

Previously, the company's expense management process was based on spreadsheets. The employees had to download and complete before printing, attaching receipts, and submitting through email. Some workers printed out blank Excel sheets and filled it by hand, which was time-consuming. Manual expense claims often took three weeks for the staff at Think I Stack. After completion, the hard copy claims were sent to the employers for their approval, before forwarding it to the AP department. Once they received the expense reports, the accounts payable staff had to check these claims and make sure that expenses were appropriately assigned.

Headquarters
Baltimore, MD
Industry
Information Technology and Services
Year Founded
2011
Size
11 to 50 employees

Company Overview
People working at Think I Stack design considerable client experiences and advanced technology solutions for brands. The team comprises of engineers, project managers, entrepreneurs, and technicians who believe that technology systems are interconnected.

Switching to SutiExpense

The organization started searching for a solution that would make the lives of employees quite easier, with built-in rules to enforce policy automatically, arrange receipts, and submit mobile expense reports seamlessly from any smart device on the move. Their finance department needed a solution that had a variety of reporting capabilities.

Finally, they chose SutiExpense as it was available at a lower price and could meet their evolving business requirements. The solution has given Think|Stack a greater level of visibility into expenses that it lacked previously. The spending data is visible to senior management from the very moment it is entered by a user, giving accuracy to spend estimates and allowing to make more informed decisions throughout the business.

Key Features that Excited Think | Stack

- Cost-effective
- Customization
- User-experience
- Intuitive design
- Great customer service
- Easy receipt uploading and matching

"SutiExpense is a robust and user-friendly expense reporting solution that could grow with our business and help the employees to make more informed decisions."

Tabitha Marshall