

SutiExpense makes Expense Reporting a Breeze for ViewSonic



"Lack of visibility into business spending is our biggest challenge. SutiExpense has given us a better panorama of what's going on with business expenses. Now we know what we are spending, when, and where."

Expense Reporting Gaps between Employees, Managers and Finance

ViewSonic's Finance Department was frustrated with the old-fashioned paper-based processes. They have experienced ongoing issues with spreadsheet-based expense processes such as lost receipts and limited audit trails. In addition, the reimbursement process used to be slow, taking almost four weeks with endless calls and chasing employees continuously for the required information just to process an expense report. The staff needed a change in their processes for better control and improved turnaround time.

SutiExpense to the Rescue!

ViewSonic had trialed a few solutions before choosing SutiExpense. Besides making expense reporting easier for employees, the versatility and flexible nature of SutiExpense allowed ViewSonic to customize the solution for their growing business needs. There is no more chasing employees and the reconciliation time has been cut in half with the solution.



The Customer

ViewSonic

Headquarter

Brea, California, United States

Year Founded

1987

About ViewSonic, Inc.

ViewSonic Corporation, a global provider of visual products, manufactures a wide-array of electronics such as CRT monitors, liquid crystal displays, plasma displays and other mobile devices. Our business operations span across 30 regions across the globe with our products being marketed in over 125 countries.

Expense Reports are easier to read and approve for managers whilst making the reimbursement processes easy for the staff. Automated policy reminders, mileage verification, and currency conversion eliminated the administrative burden, while minimizing the scope for human error.

Direct integration with their accounting solution allowed ViewSonic to quickly import approved expense reports into the system for reimbursement, making re-keying data a thing of the past. ViewSonic have achieved a level of transparency that provides precise and up-to-date data which they haven't had before using SutiExpense.

The Payback: Time & Cost Savings

- Reduced expense report processing time
- Quick access to AP data in real-time
- Reimbursement time reduced to days from months
- Improved expense report turnaround time

"Unlike many solutions, SutiExpense was intuitive and simple to use. The solution has given us better control and auditing as everything is in the system."