

## FLATWORLD PROVIDED TELERADIOLOGY SERVICES TO A MEDICAL IMAGING COMPANY IN FREMONT



### The Client and their Requirement

The client is a leading medical imaging firm based in Fremont, California. They were looking for a reliable teleradiology service provider who could provide them the services for different imaging methods like CT, MRI, US, X-Rays, Oncology, etc. They were looking for a partner who could help them clear the backlog within a quick time, preferably with a turnaround time of 12 to 24 hours.

### The Challenges

There were a few challenges that we had to face while helping the client with teleradiology services. Some of them are listed here -

- + The client had a huge backlog and they wanted a partner who could help them with teleradiology services within a quick time
- + The client wanted our team to start the project immediately and were looking at turnaround times of 12 to 24 hours
- + The client was using a new PACS system which took our team some time to get familiarized with start working on it
- + We had to log in to the client's system to start with the work, and for this, we had to establish a connection which took some time to resolve

### The Project Plan

After analyzing the client's requirements and keeping in mind the project challenges, we devised the following plan for the implementation -

- + We decided to assign a dedicated team to provide the client with high-quality teleradiology services
- + As per the client's requirement, it was decided that we would be providing the services to the client within a turnaround time of 12 to 24 hours and the contract was signed accordingly
- + It was decided that we will have a short training session about the client's PACS software for our radiologists to help them understand the report reading services
- + We communicated to the client that the connection had to be established on the client's side for our team to begin the work

### Our Solution

Our expert and experienced team of radiologists devised the following solution after keeping the client's requirements in mind -

- + Once the client established the connection, our team was able to work smoothly and keep up with the required turnaround time of 12 to 24 hours
- + Our team quickly got used to the new PACS software and were able to help the client clear their backlog within a quick turnaround time

### The Results

The client was extremely satisfied and delighted with the services provided by our team of radiologists within a quick turnaround time. The President of the medical imaging company even praised our team with his kind words.

### Choose Flatworld Solutions for Accurate Teleradiology Services

Flatworld Solutions has been a leading provider of [teleradiology services](#) and a plethora of other [healthcare services](#) to its global clientele. We have a highly experienced team of radiologists who can provide you with excellent services for different imaging techniques. Having been providing quality healthcare services for over 16 years, we understand the client's exact requirements and provide the services accordingly.

If you are looking for an accurate, reliable, and cost-effective teleradiology service provider, then look no further. [Get in touch with us](#) today!

#### TESTIMONIALS

*I want to express my sincere appreciation for the dedication you have shown towards our company, truly a blessing and I thank you. You are doing a great job which allows us time to take good care of the client in areas we could only glance over*

President,  
Medical Imaging Company, CA, USA

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