



## Aiding the Healthcare Community with Cloud Telephony Solutions



# UniVoIP | CASE STUDY



As the population grows – so does the need for quality medical services and the challenge to manage them. The growing number of patients is pushing healthcare providers to consolidate operations and search for responsible ways to save. Medical leaders of these organizations are turning to advanced cloud communications as a way to dramatically enhance operations while conscientiously cutting costs.

RadNet's team works tirelessly to oversee this vast operation. At the time we launched this operation the Director of Materials at RadNet stated that - *The work we perform helps doctors across the country to diagnose ailments and cure them. Our efforts serve physicians in their quest to save lives.*

A formidable challenge for RadNet was finding an affordable, flexible communications system that could match their fast growth. RadNet understood the value of finding a solution that could meet their needs, increase efficiency and not break the bank.

## Enter UniVoIP

RadNet selected UniVoIP to modernize their telephone system and unify communications across several US-West Coast locations. Together we have expanded service to over 65 RadNet sites and many more locations are in queue to be switched to UniVoIP enterprise solution. RadNet now enjoys seamless phone service from any office and has gained enhanced features between sites like visual controls, performance tracking, advanced analytics and full redundancy. RadNet's team works tirelessly to oversee this vast operation.

*“We were enthralled by how a thousand plus extensions were implemented so quickly. Not to mention, over a quarter of savings on total communication costs . . .”* - RadNet Director of Materials

RadNet continues to expand, opening more offices at a rapid pace and has pushed their extensions past the one thousand mark. UniVoIP has enabled RadNet to keep up with the exponential growth and curtail costs without losing vital features.

## RadNet performs over 4 million diagnostic radiology and imaging procedures annually.

Founded in 1984, RadNet, (NASDAQ: RDNT), is a national leader in providing high-quality, cost effective diagnostic imaging services through a network of 248 owned and/or operated outpatient imaging centers. With operations in six states, including California, Maryland, Delaware, New Jersey, New York, Rhode Island and Florida, RadNet is one of the largest owner and operator of fixed diagnostic imaging centers in the US.

RadNet provides patients and referring physicians with the full spectrum of diagnostic imaging exams, including PET/CT, MRI, CT, Nuclear Medicine, Mammography, Ultrasound and X-ray, as well as numerous other procedures.

## UniVoIP OfficeConnect offers an all-inclusive business phone solution for companies and organizations across the globe

OfficeConnect standard features include:

- \* Unlimited Domestic Calling
- \* Auto Attendant
- \* Free Ongoing U.S. Based Support
- \* Call Analytics
- \* Call Recording
- \* Mobile Twinning
- \* Built-In Disaster Recovery
- \* Lifetime Warranty on all hardware
- \* No Upgrade Costs
- \* Company Directories
- \* Voicemail + Fax Via Email
- \* And Much More...