

# Renata PLC delivers top-quality pharmaceuticals worldwide with 99.99% data availability from Veeam



**Organization**

Renata PLC is one of the largest and fastest-growing pharmaceutical companies in Bangladesh, specializing in human pharmaceuticals and animal health products. Renata currently manufactures in 14 facilities across Bangladesh and exports products to 65 countries.

**Solution**

[Veeam Data Platform](#)

**Industry**

Pharmaceuticals

**Region**

Asia Pacific

“ Just one hour of downtime could halt manufacturing, operations, and distribution, costing us millions. Veeam delivers the data resilience we need to keep operations running, protect our systems, and ensure our pharmaceuticals are distributed to those that need them most. ”

**Shahjalal Palash**

Head of IT, Renata PLC

**Challenge**

Renata PLC requires uninterrupted access to data to maintain continuous manufacturing lines and comply with stringent regulations. To accelerate data recovery and minimize cyberattack risks, the company wanted to upgrade its legacy data resilience platform.

**Results**

- 80% reduction in time to recover data
- Achieves Renata’s target of “four nines” (99.99%) of data availability
- Cut backup management time by up to 70%, freeing resources for innovation and strategic priorities



“It’s no exaggeration to say that our business runs on data, we wanted a more agile approach to keep pace with growth and evolving cyber risks.”

**Shahjalal Palash**  
Head of IT, Renata PLC

## Business Challenges

Renata PLC is committed to enabling access to safe, effective, and affordable pharmaceuticals that enhance quality of life and wellbeing. Renata PLC is committed to enabling global access to high-quality and bio-equivalent pharmaceuticals. This mission drives Renata PLC’s focus on innovation and quality in every product.

“At Renata, we aim to leave no patient behind,” said Shahjalal Palash, Head of IT at Renata PLC. “In IT, our role is to ensure we deliver the 24/7 availability of business-critical data and systems to help meet this goal.”

Since Renata PLC exports its products to 65 countries, it must comply with a huge range of regulations. As a result, the company collects and generates huge amounts of data to create the correct documentation for each step of the manufacturing process. With the threat of cyberattacks growing every day, Renata emphasized the need for greater protection for its data-intensive operations.

“We operate across multiple geographies in one of the most highly regulated industries in the world,” said Palash. “We wanted to better secure our backups and recover our data faster, so we began looking for a new approach.”

## The Veeam Solution

Renata PLC selected Veeam for its robust data resilience that could support around-the-clock manufacturing and streamlined regulatory compliance. Veeam excelled across Renata's selection criteria.

"Veeam ticked every box, starting with enabling clean recovery from immutable, highly available, and ransomware-free backups," said Palash. "It gives us unprecedented insight into our data resilience infrastructure, so we can optimize allocation of resources and resolve potential issues before they affect our systems."

Renata PLC deployed Veeam Data Platform in just one month to protect manufacturing and business data.

"Using Veeam Data Platform, it takes us 80% less time to recover data. We can now recover essential systems in minutes rather than the hours it took in the past. That makes a big difference when you have someone in the business waiting on you for the data they need to do their job."

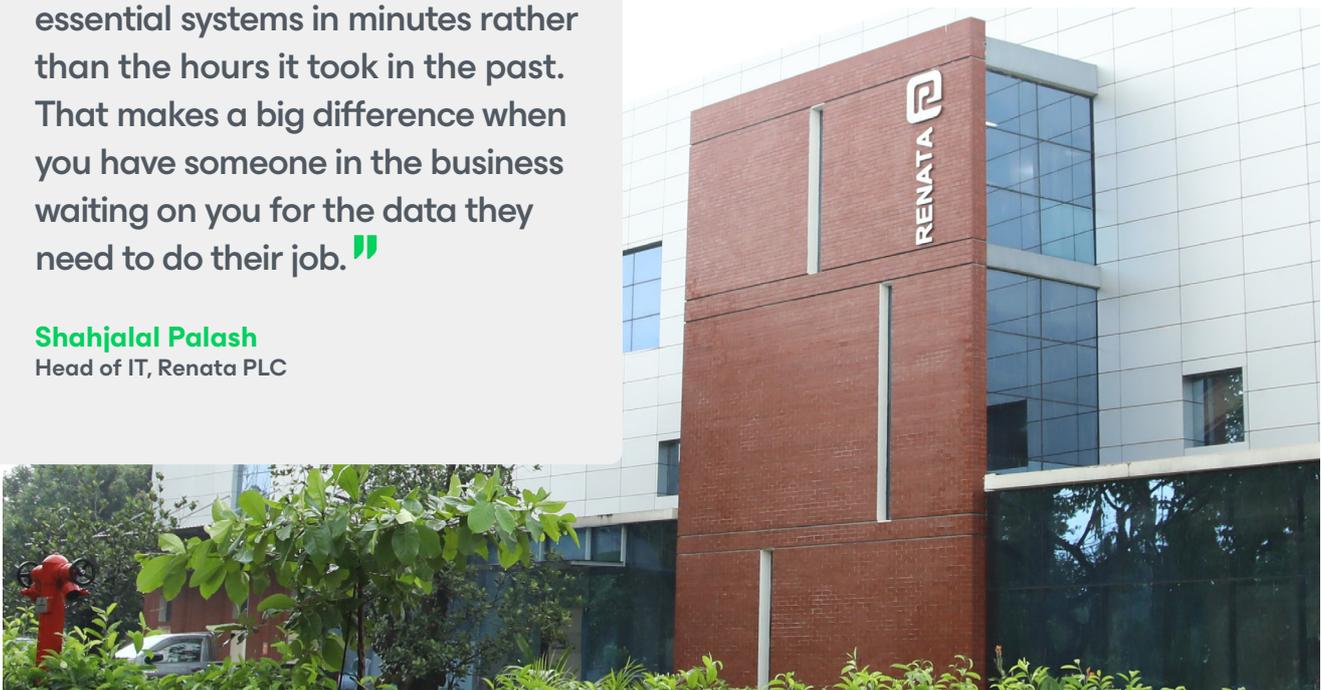
**Shahjalal Palash**  
Head of IT, Renata PLC

"We operate a hybrid environment but keep our most important data on-premises due to a combination of requirements and risk avoidance," said Palash. "A big advantage is Veeam's flexibility to back up workloads to the cloud if needed."

Quarterly disaster recovery (DR) tests consistently demonstrate Veeam's impact on Renata PLC.

Renata PLC targets achieving a minimum of four nines (99.99%) of availability. Veeam's features, such as immutable backups and support from Veeam experts, help them achieve this goal.

"With Veeam, we've set a new standard for data resilience," said Palash. "We've already achieved major milestones, including cutting backup management time by 70%. That means more time for strategic focus on areas such as innovation, partnering with businesses, and AI initiatives. We expect to free up even more resources once we have Veeam Data Cloud Vault in place. Whether facing man-made or natural disasters, Veeam gives us confidence in our data resilience."



## The Results

### 80% reduction in time to recover data

Veeam is driving down recovery times from hours to minutes, thus helping the Renata IT team empower users with the data required to work productively.

### Achieves Renata's target of "four nines" of availability

"A single hour of downtime would translate into huge financial losses by pausing our manufacturing and operations," said Palash. "Veeam is delivering the superb data resilience we need to avoid downtime at all costs."

### Cut backup management time by up to 70%, freeing resources for innovation and strategic priorities

"We can now spend more time on strategic focus areas such as innovation, partnering with the business, and AI initiatives," said Palash.

### About Veeam Software

Veeam, the #1 global market leader in data resilience, believes every business should control all their data whenever and wherever they need it. We're obsessed with creating innovative ways to help our customers achieve data resilience. We do that by offering purpose-built solutions that provide data backup, data recovery, data portability, data security, and data intelligence. Headquartered in Seattle, with offices in more than 30 countries, Veeam protects over 550,000 customers worldwide, who trust Veeam to keep their businesses running. Learn more at [www.veeam.com](http://www.veeam.com) or follow Veeam on LinkedIn [@veeam-software](https://www.linkedin.com/company/veeam) and X [@veeam](https://twitter.com/veeam).

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