

# eVestment Case Study

## eVestment Relies on ViaWest to Host Critical Managed Infrastructure



### Industry:

Computer Software

### Company:

eVestment delivers insight and intelligence to the institutional investing community through its comprehensive, global database and cloud-based analytics technology. As institutional portfolios increasingly diversify holdings, the single-source of data, analysis and reporting offered uniquely by eVestment has become an essential foundation for efficient investing.

### ViaWest Solution:



Private Cloud with Managed Security



Managed Database Services

## Business Challenge

The eVestment suite of easy-to-use, cloud-based solutions help the institutional investing community identify and capitalize on global investment trends, better select and monitor investment managers and more successfully enable asset managers to market their funds worldwide. Asset managers worldwide contribute to the platform, which they rely on to make intelligent decisions. Operating 24x7x365 across the globe, eVestment required a reliable cloud partner that could help ensure that its cloud-based solutions stay online at all times.

While eVestment could hire dedicated infrastructure and storage engineers with the highly specialized knowledge required to host the eVestment platform, the organization prefers to maximize its investments in core areas that drive the most value for its clients, specifically creating world-class big data and analytical solutions for the global institutional investment community.

"When I ask ViaWest to do something, I can trust with absolute certainty that they'll get it done correctly and on time. I didn't have that level of confidence with the other hosting providers I've used in the past."

**Mitchell Johnson**  
CTO, eVestment

## The ViaWest Solution

eVestment turned to ViaWest to provide design and implementation services for complex infrastructure, network and storage solutions that host the eVestment SaaS platform. ViaWest worked with eVestment closely to develop a custom, versus an off-the-shelf, solution that would meet the organization's unique needs.

## Business Benefits

Since signing on with ViaWest in 2001, eVestment has acquired numerous companies, consolidating the hosting from these acquisitions to ViaWest from other providers because of economies of scale and the superior service at ViaWest.

One of the most significant advantages was the allocation of IT resources to accelerate its business, including a full application and network tier hardware refresh. During one project, eVestment's technology team was able to deliver two major, client-facing initiatives during the infrastructure refresh without any schedule or resource constraints.

- ✓ Proactive support
- ✓ 24x7x365 availability and predictable managed hosting

“ViaWest is truly an extension of my team. For instance, the ViaWest engineers work closely with us and once performed an advanced SQL analysis to evaluate the historic performance of a key database under high load scenarios. ViaWest was able to identify several key configuration changes that reduced wait times significantly, an infrastructure improvement that clients can really feel. Clearly, this expert-level perspective is a huge value.”

**Mitchell Johnson**  
CTO, eVestment