

# Easily enable digital self-audit capability with Vyn SmartVideoNotes



## Multinational energy provider

partnered with Vyntelligence to enable digital self-audit and improve visibility into field activity

### The Challenge

Need to enable digital self-audit & improve efficiency of job cards

Our client, a multinational energy provider, wanted to digitally enable engineers to record completed jobs on customer site visits and introduce a remote supervision capability.

It was challenging to quickly identify and draw insights on completed repair and servicing jobs with paper-based job cards.

*Vyn allows us to **capture the full picture of a job**, from start to finish. It makes servicing **easier and streamlined for engineers** on site. From a quality perspective, we can see that the boiler service is being carried out like it's supposed to.*

Eamonn Brownlee  
General Manager ROI, Energy Services

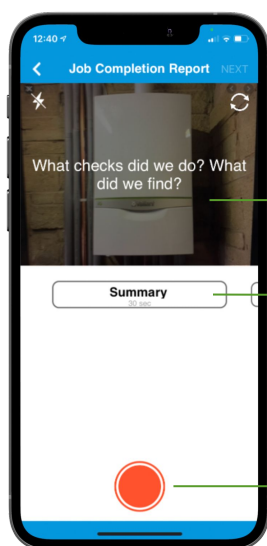
### The Solution

Vyntelligence improved process efficiency by reimagining data capture and digitalising job completion cards

Engineers are auto-guided to show and summarise the work they've completed in a short video with Vyn SmartVideoNotes.

Asynchronous collaboration with image annotations and clever scene re-creation for remote supervisors.

Vyn's AI-powered searchable knowledge base creates a centralised, single source of truth for all repair and servicing activities, enabling better visibility.



Capture audio-visual data to respond to the question on-screen

Customised templates

Easy-to-use short video capture, also available offline

Rich information capture with Vyn SmartVideoNotes

## The Outcome: Clear visibility into all repair and servicing jobs in the field with digital self-audit and job completion workflow



### Digitalised job completion workflow

to quickly identify and track completed jobs, saving admin time and improving visibility of repair and servicing jobs



### Discovered upselling opportunities

Upsell opportunities worth over €550,000 identified easily and quickly from data captured on boiler replacements



### Deployed in just 3 weeks

Vyn SmartVideoNotes was deployed within 3 weeks and engineers were onboarded remotely



### Near real-time insights into the field

Early visibility and action-oriented dashboards deliver data intelligence with single click to insight

## Delivering the change to build sustainable innovation

Data-driven intelligence and rapid digitalisation of analog processes

### Key Success Factors

- 100% user adoption
- Leadership commitment and support
- Simple-to-deploy to field teams remotely
- Embedding new ways of working in daily workflows
- A data-driven approach using video as data and dashboards to highlight next actions
- Easy to use technology



Geo-map based searchable knowledge database

### About Vyntelligence

Vyntelligence provides category-defining digital solutions for transforming complex analog work. It gets the work done – simply, quickly, and effectively – helping to achieve sustainable innovation. We empower your frontline workers, customers and back-office personnel to make early decisions using smart data capture and AI-powered insights using our pioneering SmartVideoNotes. Our patented AI-driven technology is designed to enable businesses to rapidly deploy new and differentiated solutions with an eye for outcomes.

Want to find out how Vyntelligence can help?  
[hello@vyntelligence.com](mailto:hello@vyntelligence.com)

**Capture. Connect. Close the loop.**