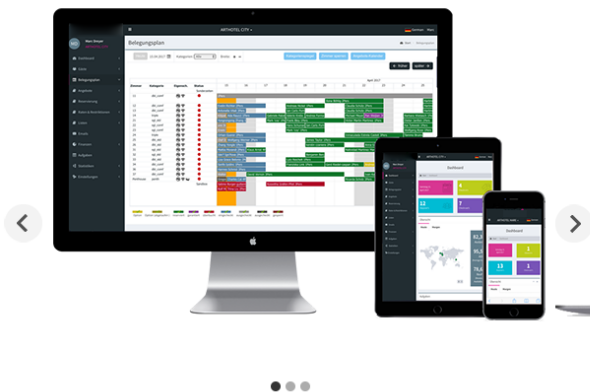


FLATWORLD SUPPORTED HOTEL EXECUTIVES THROUGH POWERFUL WEB-BASED HOTEL MANAGEMENT APP



Read this case study to find out how Flatworld Solutions helped a leading group of hotel chains with a robust web-based hotel management app that allowed them to take full control over their operations.

The Client

The client is a leading group of hotel chains in Germany.

Client's Requirement

Our client in Germany wanted to develop a solution that would save the hoteliers from being a burden on the IT managers. The goal was to provide them with a solution that could integrate all content in real time, synchronized and fully automated. In order to stay ahead of the customer's vision, we gathered collated their data and started building the web app to be able to provide them with the true digital experience.

Challenges We Faced

One of the biggest priorities was to provide the end user with proper experience for the largest user adoption and long-term success. The first step we took to confirm this was to ensure that the front end meets any screen and device resolution. Secondly, we included navigable GUI, minimal interface elements, targeted page layout, and the use of strategic colors and textures to make the design attractive and intuitive.

Our Solution

Our team of software developers, coders, designers, and testers created the web app and launched the beta version a year ago. We were able to improve the check-ins of the guest by 25%.

Some of the features that we focused on and implemented are -

- + Multiple Payment Processing
 - To allow the guests to pay in their own currency.
- + Seamless Integration with Third-Party Booking Pages/Sites
 - Made sure that all the online channels reflected the correct number of available rooms and provided a consistent booking experience for the guests on any booking sites.
- + Comprehensive Data and Payment Gateway Security
 - Connected with multiple processors for seamless payment while protecting cardholder data to ensure compliance.
- + Complete Maintenance/Housekeeping Feature
 - In order to track the status of all tasks, we informed the maintenance personnel of the issues and periodically provided the latest information to the supervisor in real time.
- + Taking Full Control of Guest Experience
 - For each second visit, the hotel owner helped fill the gap between desired and actual experience to improve individual service.
- + Easy Access to Unlimited Users
 - The software allowed all the employees belonging to different departments to access it anytime, anywhere for getting information or other operational purposes.
- + Detailed Reports for Each Department
 - To ensure that hotel executives can read, understand, and save time to predict plan trends and budgets.

Outsource Hotel Web Application Development Services to Flatworld Solutions

Flatworld Solutions is a leading company developing [web](#) and [mobile applications](#) with the help of an extensive team of programmers, coders, and designers who can build customized applications based on individual or organizational needs.

FWS offers high-quality hotel web app development solution with outstanding support at compatible rates. About 16 years of experience in developing custom hotel web and mobile software, we bring vast industry expertise in digital technology and emphasize on end-results. We believe that a hotel app can improve your in-house employees' productivity and improve the check-ins and your brand value.

[Get in touch with us](#) today to take advantage of the power of a robust hotel mobile & web application that will evolve with your business and will build the foundation for long-term success.