

Automating Excellence:

Accelerating Digital Transformation: Deutsche Telekom's Journey to Automation

Reduced Manual Effort, Enhanced Efficiency, and Improved Quality Assurance

At a glance

Deutsche Telekom, a global telecommunications giant, faced the complex challenge of migrating to a single ERP solution. Worksoft's codeless automation platform streamlined the testing process, significantly reducing manual effort and accelerating the migration.

KEY METRICS



80%

Increased test coverage and reliability



THOUSANDS

Thorough test execution



6000+

Automated Tests:
Improved quality assurance

CHALLENGES



Deutsche Telekom faced a complex landscape when migrating to a single ERP solution, requiring a standardized approach across multiple systems.

- **Complex Migration:** Standardizing data models, business processes, and IT infrastructure across a global enterprise.
- **Manual Testing Bottlenecks:** Limited resources and time constraints for extensive manual testing.
- **Risk of Errors and Delays:** Potential for human error and delays in the migration process.

SOLUTION



To address these challenges, Deutsche Telekom turned to Worksoft's codeless automation platform.

- **Deutsche Telekom leveraged Worksoft's automation capabilities** to address these challenges:
- **Automated Test Execution:** Codeless automation enabled business users to create and execute automated test cases, significantly reducing manual effort.
- **Flexible Scope Definition:** The platform allowed for flexible scope definition and execution, adapting to changing requirements.
- **Increased Efficiency:** Automated testing accelerated the migration process, reducing time to market.

RESULTS



- **Accelerated Migration:** Worksoft's automation helped Deutsche Telekom achieve a faster and smoother migration.
- **Improved Quality:** Automated testing ensured higher quality and reduced the risk of defects.
- **Enhanced Efficiency:** Reduced manual effort and increased productivity.
- **Empowered Business Users:** Codeless automation enabled business users to take control of the testing process.

CUSTOMER'S VOICE



"This is not only about ERP. Worksoft is very strong in the SAP environment, but you can also use it for non-SAP environments. We are rolling out this technology to other projects as well, including our 35 innovation projects that we run each year, and we also want to use it in the web-based area."