

2019 FALL

CUSTOMER SUCCESS REPORT



VACATION RENTAL MANAGEMENT CATEGORY

An aerial photograph of a city skyline at night, featuring numerous illuminated skyscrapers and buildings. A semi-transparent white rectangular box is overlaid on the left side of the image, containing the title and two paragraphs of text. The city lights create a warm, golden glow against the dark sky.

VACATION RENTAL MANAGEMENT OVERVIEW

Vacation rental management software is built to support vacation rental firms with bookings management, customer management, and facility maintenance management. It assists these firms to efficiently handle a consumer's satisfaction during their holiday. The solution is utilized by supervisors and managers to monitor daily activities like guest traffic, maintenance and cleaning; by marketing and sales teams for promotion; and by other employees to plan and list rentals.

Vacation rental software integrates with booking websites to allow vacation rental firms to share their products. It also integrates with facility management tools besides offering basic facility management features.

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings. The overall Customer Success ranking is a weighted average based on 3 parts:

Content Score is affected by:

1. Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
2. Customer reference rating score
3. Year-over-year change in amount of customer references on FeaturedCustomers platform
4. Total # of profile views on FeaturedCustomers platform
5. Total # of customer reference views on FeaturedCustomers platform

Market Presence Score is affected by:

1. Social media followers including LinkedIn, Twitter, & Facebook
2. Vendor momentum based on web traffic and search trends
3. Organic SEO key term rankings
4. Company presence including # of press mentions

Company Score is affected by:

1. Total # of employees (based on social media and public resources)
2. Year-over-year change in # of employees over past 12 months
3. Glassdoor ranking
4. Venture capital raised

Customer Success Report Award Levels



Market Leader

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



Top Performer

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



Rising Star

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



2019 Customer Success Awards

Check out this list of the highest rated Vacation Rental Management software based on the FeaturedCustomers Customer Success Report.



escapia

 Guesty

 LODGIFY

RENTALS **UNITED**
MORE BOOKINGS. LESS WORK.



breezeway

kigo

 Lodgix

 ResNexus

 TRACK

 **VRM**
VIRTUAL RESORT MANAGER



BAREFOOT
TECHNOLOGIES CORPORATION

 Bookerville™

 BookingSync

 LiveRez

my#vr

 **RNS**
VACATION RENTAL SOFTWARE

OVERALL BEST

OF VACATION RENTAL MANAGEMENT



Guesty



Guesty

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ABOUT GUESTY

Guesty is a cloud-based platform, designed exclusively for Airbnb and vacation rental managers. Guesty property management system was created with one purpose in mind - to tackle the needs of many property managers worldwide. Manage multiple Airbnb accounts alongside 25+ different booking platforms. Guesty's automation tools, channel management and reporting capabilities allow you to oversee every aspect of your daily operations, manage more properties and keep the same high level of service that your clients are used to. Now, you can do everything on one unified dashboard, inbox and calendar. Guesty 24/7 guest communication service is also available to screen and support your guests.

40

Customer references from
happy Guesty users

[VIEW ALL REFERENCES](#)

"As soon as I saw that guests were being replied to quickly, check-in instructions were delivered, and more - I had that boost of confidence that I was able to go and get more for my business without jeopardizing it."

Daniel Benhamou
CEO & Founder, Destination Stays

"Guesty has been a dream. Bringing on this service has freed up our time to be more productive and grow our business, while also giving us peace of mind that our guests are being handled with utmost care and urgency. I HIGHLY recommend this product and team to everyone trying to juggle multiple short-term rental properties!"

Carrie Riffin
Short Suite Stays

"I love the option you guys [offer to communicate in] my name, it is phenomenal. One thing that's really notable is that I had a guest say that communication with me, which was really with you guys, was the best experience he has ever had on Airbnb. You could tell he truly meant that."

Karl Scarlett
Property Manager & Owner, Great Dwellings

"Guesty has all the key features to run an efficient hospitality company. The support via email, phone and direct assistance from account managers is superb."

Juan Miguel
Domio



2019 MARKET LEADERS

escapida™



RENTALS UNITED
MORE BOOKINGS. LESS WORK.



escapia™

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ABOUT ESCAPIA

With over 1 million vacations booked, Escapia has been fine-tuned to ensure an efficient, scalable, and user-friendly property management solution. 1,000+ property management companies trust Escapia to run their business, and their feedback drives expansion and innovation across our software. Choose a proven solution that frees up your team to focus on delighting your guests and growing your business. This is vacation rental software built to scale.

42

Customer references from
happy Escapia users

[VIEW ALL REFERENCES](#)

"Escapia's pricing allowed us to start out small and prove ourselves to our property owners. In a short period of time, Escapia has helped my business expand more than I anticipated. Our business grew quickly, and Escapia grew with us. Also, it is nice to have a reliable support staff and personal attention to each and every call."

Mary Segalin

Owner, Big Powderhorn Mountain Resort Lodging

"Escapia focuses on continuing to learn in the areas that will differentiate them in their market. This focus is what gives their clients, like me, the highest opportunity for exponential growth in the Vacation Rental Industry. My inventory has substantially increased after going with Escapia. Escapia has definitely enhanced my business."

Tracy Billeb

RE/MAX Yosemite Gold

"I was impressed with the GTHY team and the ease of setup and implementation. GTHY is so easy to use, it's flexible, and everything is real-time. If I have an idea or suggestion, the software can either most likely already do it, or the GTHY team will make it happen."

Jennifer Sipe

Marketing Director, Beachfront Only

"Escapia provides us a competitive edge in our market, increases revenue in ways we never imagined, and tracks our data and activities with the easy click of a button."

Heather Quinn

Manager, Bayside Rentals



LODGIFY

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NETFLIX



VINTAGE INNS

ABOUT LODGIFY

Lodgify is focused on building direct channel technology that empowers vacation rental owners and property managers to create a professional website and grow direct bookings free from commissions. The company, which has been featured twice in Wired's 100 Hottest European startups list, has raised a total of \$7.3 million in venture capital to date. They are an international team of more than 50 people and their HQ is based in Barcelona City Center.

26

Customer references from
happy Lodgify users

[VIEW ALL REFERENCES](#)

"As soon as we saw the icon of "multiple languages" – we began looking deeper into what Lodgify had to offer. That's when we began our free trial."

Single Property Owner
Kabin Sutton



"What I liked the most about Lodgify was the ability to create my own website and have a Channel Manager available, all on one platform."

Condo Vivaldi



"We compared a few software platforms and Lodgify's free trial made it really easy to test it out. For us, Lodgify had the best features on the market, and at a really fair price."

Single Property Owner
Villa CP



"Given that we're not IT professionals, we searched for a simple and intuitive platform that would be easy to navigate, but at the same time, we needed one which would fit our business model and offer a well-designed template."

Rossana Curbelo
Owner, House Gallery 10



RENTALS UNITED

MORE BOOKINGS. LESS WORK.

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ABOUT RENTALS UNITED

Rentals United is easy to use, constantly evolving and powerful; the Rentals United platform handles tons of data every day connected to 60+ listing sites, as well as 100+ technology providers. Rentals United started in 2015 when the founders of 4 leading European vacation rental agencies got together to find an efficient solution to automatic inventory distribution. The answer was an intuitive platform that stores property information and automatically updates it across multiple listings sites.

46

Customer references from
happy Rentals United users

[VIEW ALL REFERENCES](#)

"Rentals United has taken a lot of work off our shoulders. We can now easily manage several web portals and have all the calendars updated in no time."

Ana Leamaro
Co-Owner, Sweet Lisbon Guesthouse

"The connectivity, simplification and real time availability and rates updates to all of our OTA partners. Before Rentals United, we had to update manually over 10 OTA's. Now the real time connection simplifies and streamlines our sales process."

Facundo Yebne
Design Suites

"We're very lucky to work with Rentals United. Their global presence has given us the opportunity to work with property managers worldwide and to integrate new vacation rentals in destinations where the demand for vacation homes is continually increasing."

Partick Andră
Chief Executive Officer, HomeToGo

"Finally a channel manager that works!! Quick. Easy. Staff are very helpful and when you click 'push to channels' it actually works [almost instantly]! Wish we'd come across Rentals United earlier. More revenue from more bookings."

Alistair Barrett-Powell
The VIR Group



2019 TOP PERFORMERS

breezeway

kigo

Lodgix.com

ResNexus

TRACK

VRM
VIRTUAL RESORT MANAGER



breezeway

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ABOUT BREEZEWAY HOMES

Breezeway makes it easier to manage property care and maintenance operations. Their mobile solution helps property managers and owners coordinate cleaning and maintenance tasks, improving quality and ensuring the job gets done right. Using property inventory and smart templates, vacation rental managers, owners, cleaning services and contractors use their software tools in the field to keep their property well-maintained, their operations running smoothly, and their clients happy.

22

Customer references from happy
Breezeway Homes users

[VIEW ALL REFERENCES](#)

"I can rest easy knowing that my operations are running smoothly with Breezeway, and that I finally have data to help drive continued improvements. Using separate technology that sits on top of our PMS system has allowed us to excel at our property care and diversify our vendor risk."

Drew Liebenritt
Director of Operations, HolidayRental.com

"Breezeway is a major part of our continued success. The software ensures our properties will be perfect for guests, and has led to higher guest and owner satisfaction. With the information right at my fingertips, it's much easier to contact an owner about an issue."

Susan Piotrowski
Owner Liaison, Morning Breeze Cabin Rentals

"Breezeway has helped make our operations more efficient and has facilitated better communication and data-sharing across our teams. From scheduling to task execution to billing, our productivity and accountability has greatly improved."

Michelle Williams
General Manager, Atlantic Vacation Homes

"Breezeway's integration with Fetch My Guest has simplified our property operations. Our guest reservations automatically sync into Breezeway, which lets us easily schedule and track cleans, inspections, and maintenance tasks around check-in and check-outs."

Misty Oliver
Guest Relations Manager, Beach House Rentals



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ABOUT KIGO

Kigo is a web-based, scalable solution that provides vacation rental managers all of the critical features they need in one, easy-to-use solution, including reservation management, distribution, marketing, revenue management, eSignature and websites. Designed to maximize revenue and streamline operations, Kigo allows vacation rental managers and owners to spend less time managing more properties.

25

Customer references
from happy Kigo users

[VIEW ALL REFERENCES](#)



"Excellent software for the industry - overall, the software is excellent. Pricing mechanisms, portal integration and Guest App elements of the product are absolute standouts."

David Lee
Uptown Apartments



"What used to take me 6 hours a day, now takes only 6 minutes."

Kristen Sake
RealJoy Vacations



"This software is the business - this is a big company, with serious resources, that listens. It's a very rare find in today's world. The software already addresses industry issues well (let me tell you how many hotel software salespeople have tried to sell me something completely unsuited for this industry). Kigo does a fantastic job, it continues to improve..."

Ian Macaulay
TDG



"Good product. Even better people! We have been using Kigo since the beginning of the year to manage our Bali villas and we cannot imagine going back. The customer support has been second to none in our case and we always have access to a Kigo team member if needed."

Andrew Hendery
Select Bali Villas



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ABOUT LODGIX.COM

Lodgix.com is a web-based guest management and online booking software. Whether you are a property owner with just one property, or a B&B with 10 rooms or a property manager with 75 properties under management, Lodgix.com will increase your bookings and simplify your life.

22

Customer references from
happy Lodgix.com users

[VIEW ALL REFERENCES](#)

"Great easy to use software! I've been using Lodgix for managing our Vacation Rental business for over a year and we love how easy to use it is, how people can reserve online, how it syncs to all the listings we have on the internet and so many other features. I totally recommend it!"

Michelle Rodriguez
Manager, Best in Jaco

"Awesome! Lodgix is a great tool for property managers like myself. It has drastically reduced front and back end time. Easy to set up. Easy to navigate. Kudos to my wife for finding a GREAT software and can't believe I didn't make the switch sooner!"

Brad Kreller
Owner, Krellers Getaway

"This product has enabled our company to launch our business quickly and with every confidence; our back office and website integration were seamless. Lodgix was very happy to work with our web developer on customization and they continue to be incredibly supportive."

Bob Walck
Partner, Be Our Guest LLC

"Great service! Best online booking service there is!"

Leslie Waltzer
Owner, Vista del Sol Vacation Rental



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ABOUT RESNEXUS

ResNexus is a cloud-based property management software that helps increase reservations and revenue. As an all-in-one solution, ResNexus provides a beautifully designed ADA compliant website and booking engine to increase direct bookings. It also includes guest management, credit card processing, direct connections to marketing channels (such as Booking.com, Expedia, and Airbnb), dynamic pricing, automatic yield management, QuickBooks export, business reports, and much more. In addition, ResNexus increases your return guest rate with automatic email marketing that includes welcome, thank you, birthday and anniversary emails, as well as newsletters and promotions. ResNexus serves thousands of clients of various sizes in multiple industries, such as bed and breakfasts, hotels, lodges, campgrounds, and vacation rentals. The solution is PCI compliant with the third-party accredited audit. Support is offered via knowledge base, community forum and phone. Pricing options include per month, quarterly, or annual subscriptions.

18

Customer references from
happy ResNexus users

[VIEW ALL REFERENCES](#)

“We started with ResNexus about 5 years ago. The system had so many more possibilities than what we expected. The more we used the system, the more familiar and easier it became. ResNexus is also constantly adapting and changing things to keep up with the times, which really helps.”

Darren
Harbourview Inn

“I have found ResNexus to be easy and convenient. It is nice to see all the rooms on a grid, and there are multiple ways to view reservations to find the information you need easily. I am new to using the program and picked it up within a few days.”

Kelsey
RedTail Mountain Properties

“I love that while on the phone I can write personal notes and reminders about that customer's needs. Also, we have different price tiers for our venue reservations & we are able to use this software for that functionality and input correct data and instantly send a confirmation via email to the customer.”

Jana
Life's Finer Moments

“Our favorite part about the ResNexus Academy was one-on-one time, getting to know the ResNexus staff, learning from & sharing info with other B&Bs.”

Ellen Goldberg
Briar Patch Bed & Breakfast Inn



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ABOUT TRACK HOSPITALITY SOFTWARE

TRACK Hospitality Software is a leading omnichannel cloud communication platform for hospitality companies. It provides TRACK Pulse, the leading voice, email, text, chat and secure messaging platform; TRACK CRM, a full suite of sales and marketing solutions; TRACK Cloud Connect, a hosted PBX solution to replace current call hardware; and TRACK PM, a user-friendly, feature rich property management system. In addition, TRACK offers a suite of consulting and professional services to help reservations, sales, marketing and revenue teams increase conversions and customer delight.

52

Customer references from happy
TRACK Hospitality Software users

[VIEW ALL REFERENCES](#)

"TRACK Pulse has allowed me to have one place to go for reports and tracking so my productivity has increased immensely. It has really made my job as a marketer interesting, exciting and efficient."

Trisha Howarth
Hospitality Sales and Marketing Director, Bald Head Island

"I think it's allowed us to accomplish more bookings per day. By all means we've been more successful and seen an increase in revenue and our sales."

Joe Casal
Reservations Sales Manager, Southern Vacation Rentals

"TRACK improved our online booking engine. Our online bookings have improved dramatically over the previous software we were using. It just wasn't up to speed and that was a big part of our transition to TRACK."

James Foster
Broker Associate, Travel Resort Services

"TRACK allows us to manage our leads a lot better. When we're not in season, we've got time to really focus on outbound calls, and we've done \$1.7 million in outbound call sales, which I think would not have happened without TRACK."

Jackie Rodgers
Reservations Manager, Anna Maria Vacations



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ABOUT VIRTUAL RESORT MANAGER

Virtual Resort Manager is based in Beaufort, North Carolina. Their mission is to provide excellent vacation rental management software systems, marketing services, website development and customer support to an expanding client base. The company's software is inclusive of all aspects of reservations, front desk, housekeeping, maintenance, marketing analysis, financial analysis and record keeping as well as other back office management tools. The company is also capable of providing real estate rental companies and other resort rental businesses with a combination of advanced website hosting, management software, and hardware management.

12

Customer references from happy
Virtual Resort Manager users

[VIEW ALL REFERENCES](#)

"Since adopting the VRM software, Coastal Vacation Resorts has seen improvements in managing tasks from making reservations to receiving guest feedback. Everyone at Coastal Vacation Rentals is happy with the extensive features VRM offers, noting that VRM is user-friendly, easy to learn, and easy to teach to other people."

Charity Parsons
Vice President, Coastal Vacation Resorts

"VRM has made our vacation rental business more efficient, and we love the online reservations!"

Sherrie Matthews
4 Seasons Vacations

"We get a personal touch with VRM. I can pick up the phone and talk to the head programmer or the owner, if need be."

Todd Plumlee
Plumlee Gulf Beach Realty

"VRM is a product we know we can count on to do what it is supposed to do without fail. VRM's company and staff show extreme integrity and a genuine desire to see that their customers succeed with their product. The two together deliver a solution that every vacation rental manager is looking for."

Scott Erickson
Century 21 Action



2019 RISING STARS





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ABOUT BAREFOOT TECHNOLOGIES CORPORATION

Barefoot Technologies offers one of the most innovative and flexible cloud-based vacation rental software solutions. Working with Barefoot is more than a conversation about technology; their core values are intertwined in their vision to offer themselves as consultative partners to help you achieve your business goals. For fifteen years, their focus has been to provide a solution that allows you to do business your way.

20

Customer references from happy Barefoot Technologies Corporation users

[VIEW ALL REFERENCES](#)

"We cannot say enough about Barefoot, Agent 3.0c and Barefoot Owner Access. The support is extremely quick and efficient. The software's flexibility, ability to be customized and the staff's interest in our business allows us to stay ahead of our competition. Our owners love Barefoot's Owner Access and we think that Barefoot's social media products are..."

Lisa
Pine Acres Realty

"Although change is almost always difficult, our transition from First Resorts to Barefoot has proved to be a tremendous time saver in the long run. Never did I think that so many hours could be saved with end of the month and accounting details."

Fran Peters
Island Vacations of Sanibel & Captiva

"Using Barefoot, we have found that the accounting is saving me significant time, the CRM and revenue management is increasing my business, the communication management is making me far more efficient, and the social media is far ahead of anything else on the market. The Barefoot solution really gives me the tools that allow me to continually..."

Mike Connolly
Triumph Mountain Properties

"One of the main reasons that we chose Barefoot is because we trust their integrated full trust accounting system. We wanted to make sure that we were able to easily access guest, vendor, and property/owner data from a central source and that all charges and payments will flow seamlessly from the guest to the appropriate vendor or owner accounts."

James Haney
Accounting Manager, Vantage Resort Realty



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Grey Squirrel Resort
& Vacation Rental Homes

PINE HOLLOW LODGING
PINE HOLLOW MANAGEMENT LLC



ABOUT BOOKERVILLE

Bookerville was established to provide easy-to-use, customizable vacation rental management software for multi-property vacation rental managers, do-it-yourself vacation rental owners, private vacation homeowners, bed and breakfast owners, and condo guest suite managers.

17

Customer references from
happy Bookerville users

[VIEW ALL REFERENCES](#)



"I have looked at many rental software options and Bookerville definitely gives me the maximum amount of information on my properties on one screen at one glance. It's the best dashboard of all of the rental software options I have considered."

Kelly Raines
Stay At Joe's



"I've been in this business for over six years and have very high expectations. Bookerville has been one of the best platforms to use. Your reports are awesome, and I almost cried (happy tears) when I discovered your Guest Options feature!."

Kelli Braxton
Great Rentals on Maui



"Bookerville is saving us tons of time and money; we are able to handle the volume much more easily. Thank you!"

Alan Olson
Spectrum Resorts



"Bookerville is saving our organization time and money!"

Steven Coleman
OWRCA, Inc.



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NevacheLocation



ABOUT BOOKINGSYNC

BookingSync is a French startup and cloud-based vacation rental management platform. Their goal is to make the lives of vacation rental owners, managers and agencies easier. Whether it's managing your booking, generating an invoice, accepting a payment, or issuing a contract, BookingSync can handle it. Centered around simplicity and ease of use, they've developed an intuitive software that is a friend to owners and managers during each step of the vacation rental management process. BookingSync disrupted the space with portal synchronization functionality which allows users to maintain a centralized calendar that automatically updates websites and supported portals like Airbnb, FlipKey, Escapia, VRBO, among others. They've also built a developer API, and with it, a flexible and versatile product. Developers can easily add extra services on top of the software so that BookingSync works best for you. At heart, they provide a product that is simple, reliable, fast, and fun.

16

Customer references from
happy BookingSync users

[VIEW ALL REFERENCES](#)



"BookingSync API allowed us to adapt the software to our business [and] to obtain exactly the data that we required to enrich our own system used by owners and our management team."

Aurélien
Lucky Homes



"The most powerful thing to achieve in our business is automation, or personalized automation as we call it - and BookingSync Notifications allow us to do that."

Damir
Adriatic Pearls



"BookingSync enabled us to access new markets and manage our bookings across channels while perfectly integrating with our current system thanks to their exhaustive and well-documented API and a very reactive customer support. It is for us an essential and a reliable partner."

François
BnbLord



"Excellent customer attention and support, easy to use booking software, API capabilities between software, company website, external partners. At its core, it's a great software which is scalable; meaning as we grow and add properties, as is the software in keeping up."

Andy
Lux Vacation



LiveRez

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Beach Properties
OF HILTON HEAD

Crystal
Water
Villas

IRON HORSE
PROPERTY MANAGEMENT

Southern
Comfort
CABIN RENTALS

SRH
Stowe Resort
Homes

ABOUT LIVEREZ

LiveRez is a complete vacation rental software and services solution. Their solution includes a website, property management system, and online marketing services. They pride themselves on taking a partnership approach with vacation rentals property managers to drive more bookings for their business.

12

Customer references from
happy LiveRez users

[VIEW ALL REFERENCES](#)

"With LiveRez, the rate of growth in our business has doubled and our revenues have increased tremendously."

Jim Kitts
Carolina Beach Realty

"We had only 7 homes when we signed on, and have more than quadrupled in size since then, while being able to stay "lean and mean" with our staffing, thanks to LiveRez."

Missy Merrell Burgess
Stowe Resort Homes

"I've seen double digit growth every year since switching to LiveRez."

CJ Stam
Southern Comfort Cabin Rentals

"The CRM system alone saves me more than \$50,000 a year."

Leigh Bateman
Magical Vacation Homes



myvr

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LYRIC

GREEK VACATION
RENTALS

Pelican
Residences

PhoenixVacationHomes.us

WY WEB DESIGN
Online Marketing

ABOUT MYVR

MyVR is a cloud-based, multi-channel management platform for vacation rental businesses. MyVR provides short-term rental businesses the ability to simplify and centralize the management of their marketing channels - Airbnb, Escapia, TripAdvisor, Booking.com and more from a single dashboard, while also providing these businesses with their own online presence to grow their direct sales channel. MyVR's easy-to-use software also allows short-term rentals to streamline and automate day to day tasks, saving time and money, reducing errors, and improving the experience of travelers. MyVR's open platform also connects the MyVR core software seamlessly to other best of breed applications and services.

16

Customer references
from happy MyVR users

[VIEW ALL REFERENCES](#)

"I always knew how to provide great hospitality, but I didn't come into this as a sophisticated business person or as an investor. That's changed with MyVR."

Carole Heiman-Kezios
Vacation Rental Owner, Greek Vacation Rentals

"MyVR took my business from an amateur homegrown operation to a professional management system that looks fantastic and works seamlessly."

Jane Shattuck
Property Manager, Barbados Beach Vacation Rentals

"I want to be independent from any one particular listing site because this is my business and I don't want them running it. MyVR is a key business partner. I couldn't do it without them."

Jenny Oest
Property Manager, Premium Beach Condos

"MyVR saves me at least an hour of administrative work every day and gives me the tools to focus on what's actually important, all at a very reasonable price."

Elevation Lodges



TRUSTED BY



ABOUT RENTAL NETWORK SOFTWARE

Rental Network Software, or RNS, founded in 1988, develops a feature rich, technology driven vacation rental software for property managers around the world. Based in Bradenton, Florida, RNS lives and breathes vacation rentals. Having helped pioneer the vacation rental industry, RNS has the utmost respect for the property managers and vendors that work and help grow this sector of the travel industry. It is no surprise, that through RNS' 25 years of building and selling top of the line vacation rental software, that this company has life-long customers, dedicated employees and a software that acts as a property manager's third hand.

12

Customer references from happy
Rental Network Software users

[VIEW ALL REFERENCES](#)

"RNS is a user friendly system that makes booking rentals as well as keeping track of finances much more efficient. In the event that the user is unable to figure out an issue, the support staff at RNS is highly qualified and ready to assist. The staff is punctual in their responses and pleasant to deal with."

Josh Sato
Property Manager, Sato Real Estate

"We've been with RNS for 10 years now and are very pleased with the program. Since our purchase of RNS, their support staff has always been very helpful. The great support has continued with the growth of our company, adding new staff and new modules. Upgrades are fantastic and very excited to start using the latest!"

Kim Rupp
Owner, Executive Lodging of the Black Hills

"The RNS Web Module along with our RNS program has enabled us to dramatically reduce labor costs - not to mention human error - as we strive to enhance our web marketing and presence. We knew RNS offered these features when we decided to leave First Resort Software and have been pleasantly surprised at the power and ease it offers. Well worth..."

Doug Twiddy
Owner/CEO, Twiddy & Company

"I have been with Rental Network since 1992! For years I have been handling all the reservations, accounting, etc by myself using RNS. If I did not have this program, I would have had to hire one more person to handle paperwork and bookkeeping. This is a very easy program to learn. I have had great support throughout the years and have never..."

Maria Schilke
Owner, Marco Island Rental Properties